

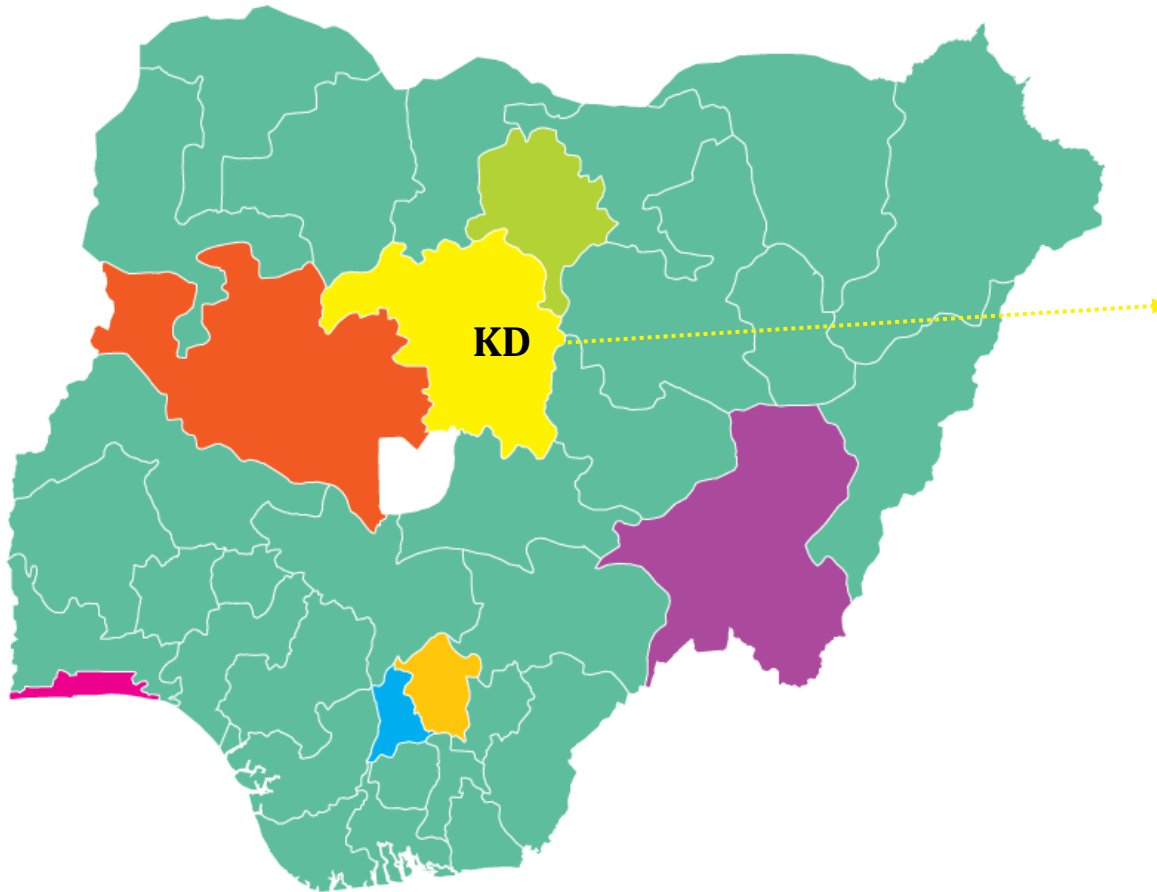
# Kaduna State's Primary Healthcare Under One Roof (PHCUOR) PAS People's Scorecard Assessment 2019





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## PAS KADUNA STATE (KD) COALITION

The PAS project in Kaduna state is implemented by six PAS partners;

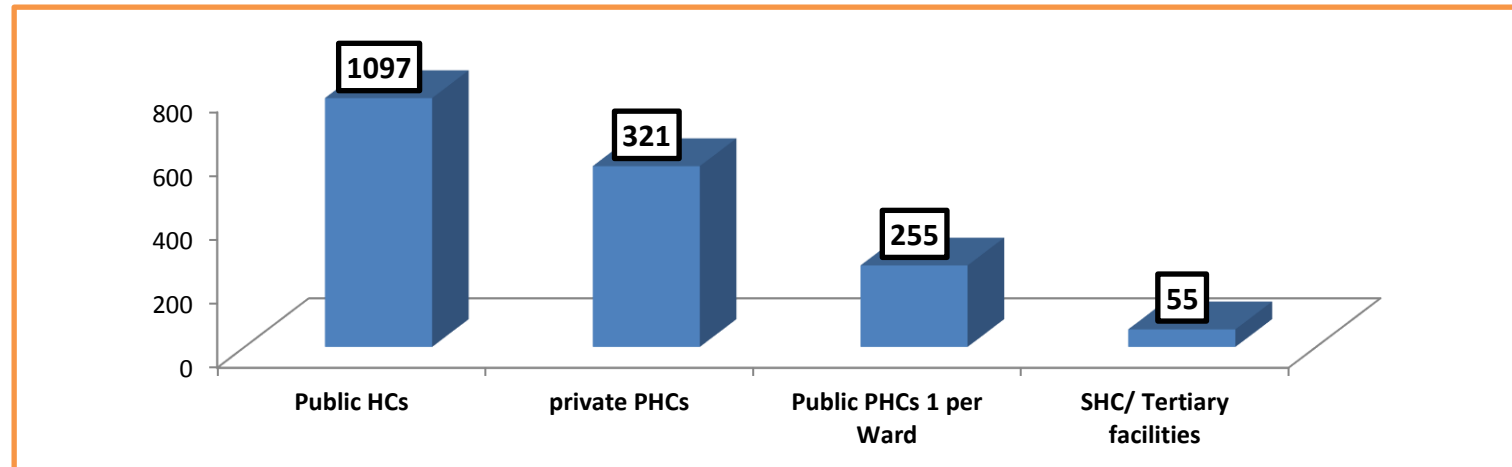
- Global Initiative for Women and Children (GIWAC-PAS)
- National Association of Nigeria Nurses and Midwives (NANNM-PAS)
- Planned Parenthood Federation of Nigeria (PPFN-PAS)
- Maintaining Family Care and Empowerment Initiative Group (MAFAHSU-PAS)
- Initiative for Integrated Grassroot Empowerment and Support (IIGES-PAS)
- Interfaith Mediation Centre (IMC-PAS)

# Objectives

- To strengthen official PHCUOR state Scorecards by complementing governments' assessments with participation and accountability indicators of relevance to the community
- To increase community participation in health service delivery Scorecard assessments through civil society participation in data gathering, validation and dissemination exercises
- To expand the scope of Scorecard assessments through in-depth local level assessments to complement state level reviews

# Background

- Kaduna State has 23 Local Government Areas (LGAs) with 1,418 health facilities- 1274 PHCs, 124 Secondary facilities and 20 Tertiary facilities.



- Source: <https://hfr.health.gov.ng/statistics/tables>
- Some of the state's health indices are IMR 66, U5MR 82, NMR 28 and U5 Stunting 47 (MICS 2018).



*PAS KADUNA STATE COALITION (NANNM-PAS, GIWAC-PAS, IIGES-PAS, MAFHSU-PAS & PPFN-PAS) WORKING ON PRE-IMPLEMENTATION PLANS FOR THE SCORECARD ASSESSMENT (16/12/2019)*



# Building the capacity of CSOs to design & conduct People's Scorecard

- The People's Scorecard (PS) is a Community Scorecard
- PS are participatory tools to engage the community for assessment, planning, monitoring and evaluation of health service delivery
- Unlike official Scorecards, community members or CSOs participate in assessments
- Unlike official Scorecards, indicators assess accountability, transparency and participation
- The PAS project trained CSOs to design & conduct People's Scorecards

# Methodology

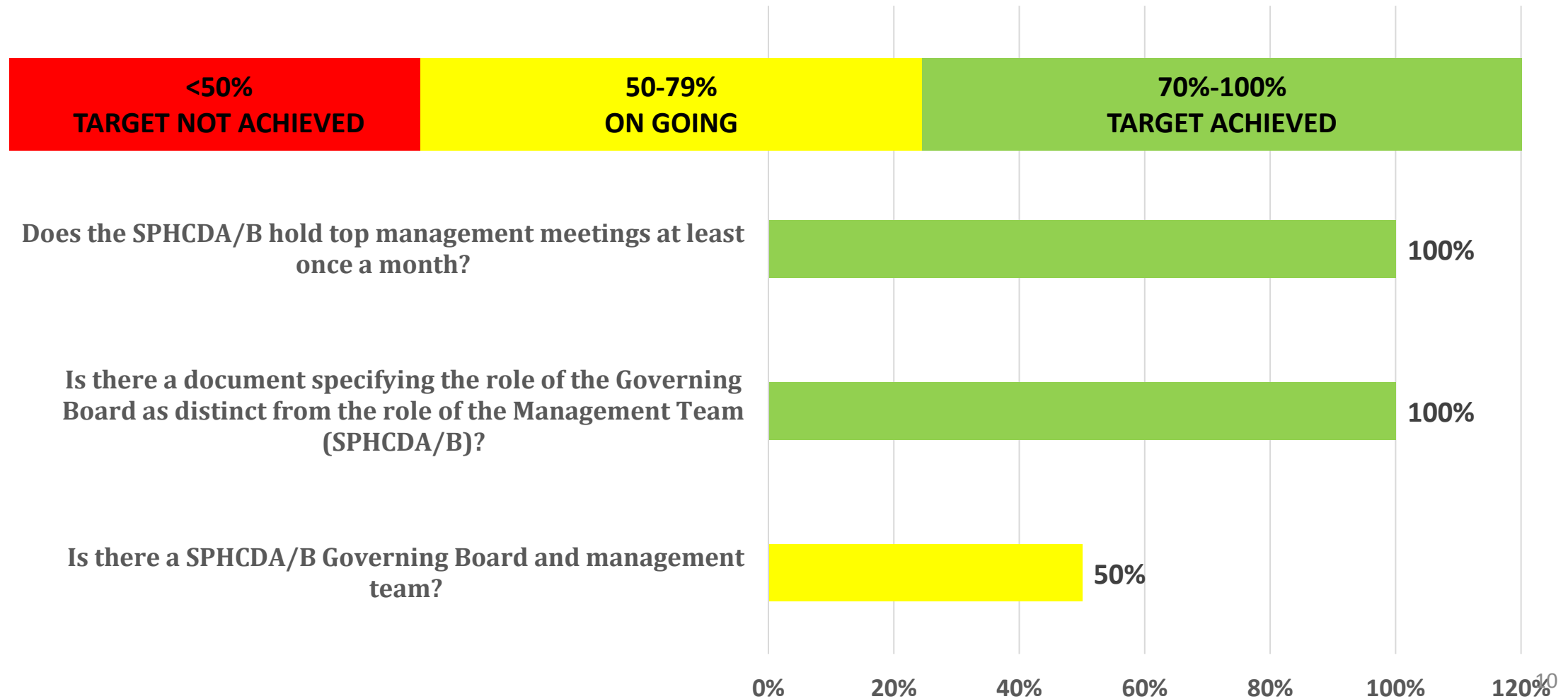
- A cross sectional assessment
- Target participants are the administrative staff of the SPHCB, LGHA and HF In-charges
- Scope covered the 3 senatorial zones of the state
- Data collection/assessment was carried out in the State, 3 LGHA and 6 PHCs selected evenly distributed across the three zones
- 2 data collectors/assessors trained on the PHCUOR checklist went to each zone to a predetermined randomly selected LGAs and Facilities
- Data collection was done using the interviewer administered checklist by the consultant and trained data collectors
- All data collected were double checked with the data source, as in the checklist provided
- Microsoft excel was used for analysis and results presented in a power point format
- Results were presented in pros and bar-charts with aggregated results of above 80% represented in green color, 51-80% in yellow while 0-50% were in red
- This scorecard utilized a three-pronged approach assessing the State (SPHCDA), LGA and the health facility (PHC).

# PHCUOR Indicators for People's and Official Scorecards – Similar and Different

- No. of similar indicators between the Peoples' and Official Scorecards - 31
- No. of difference indicators between the Peoples' and Official scorecards –37
- People's Scorecard indicators to assess accountability, transparency & participation - 3

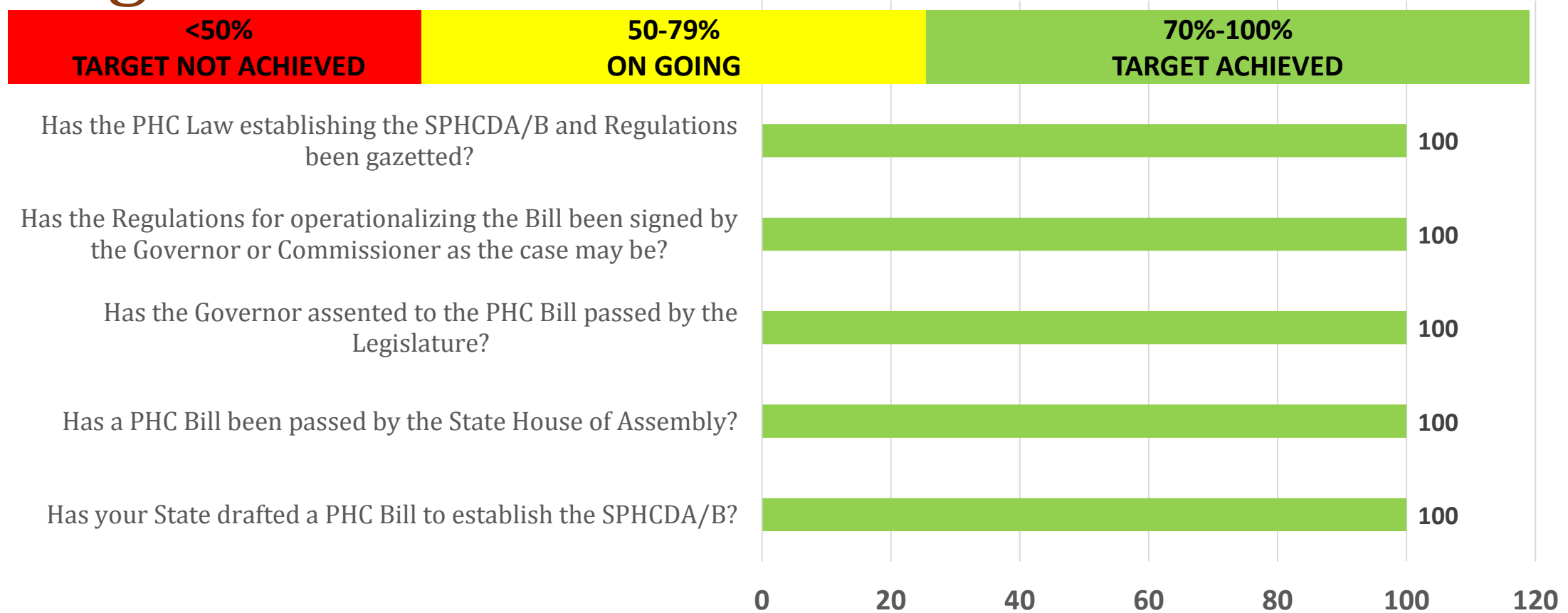
# State Level Assessment

## Governance and Leadership



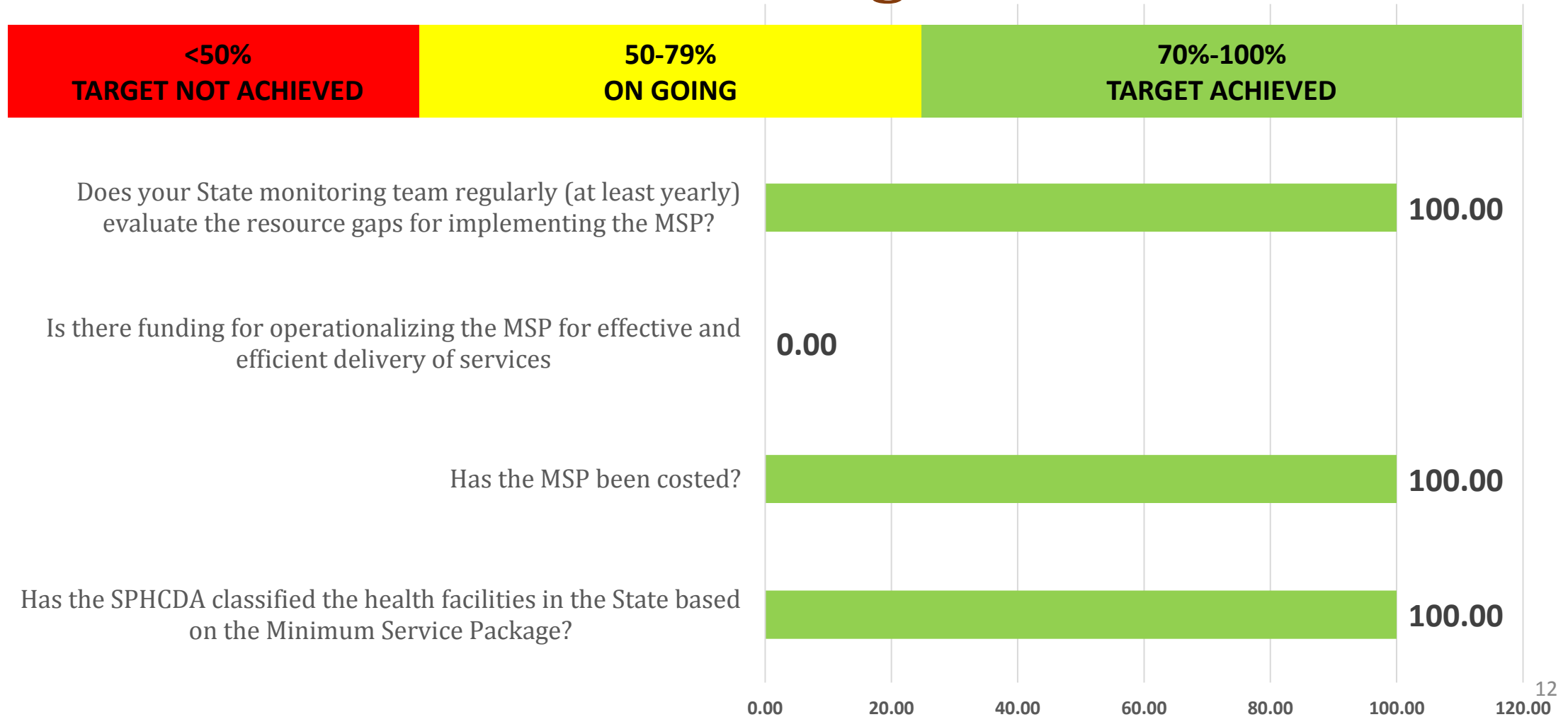
# State Level Assessment

## Legislation

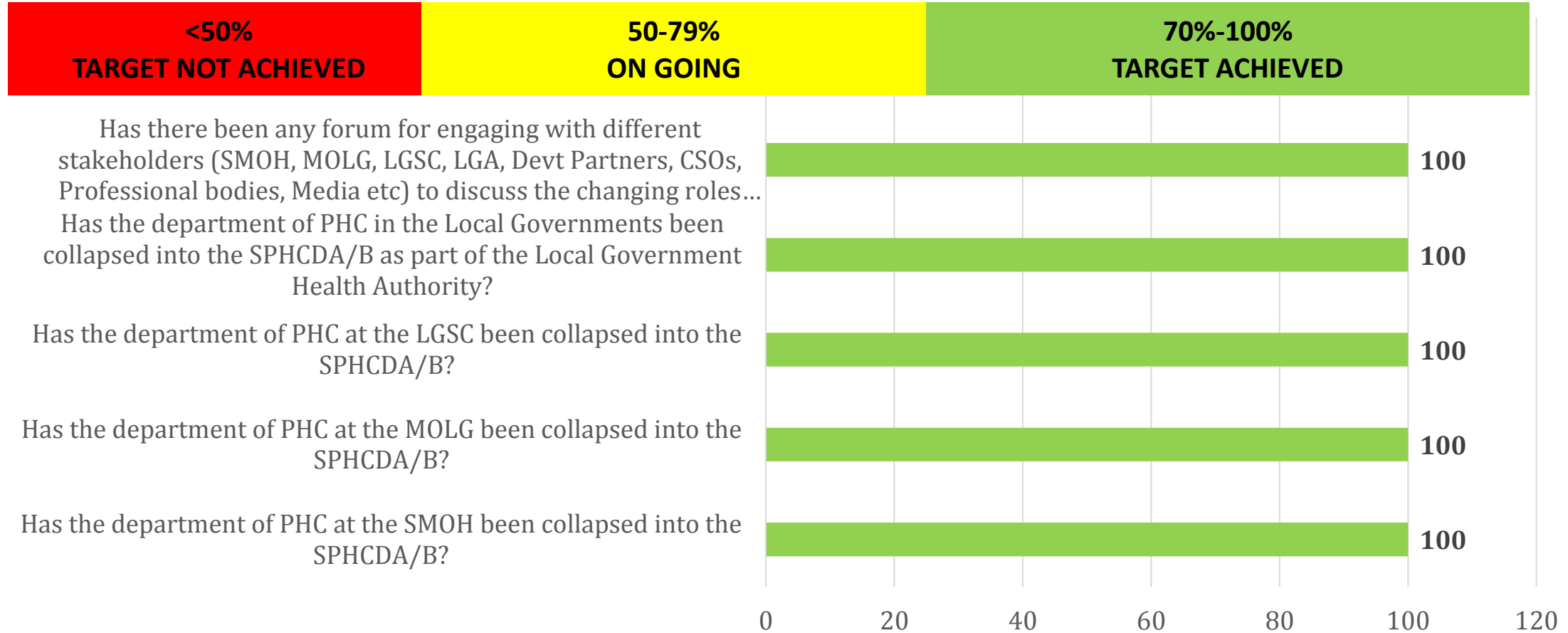


# State Level Assessment

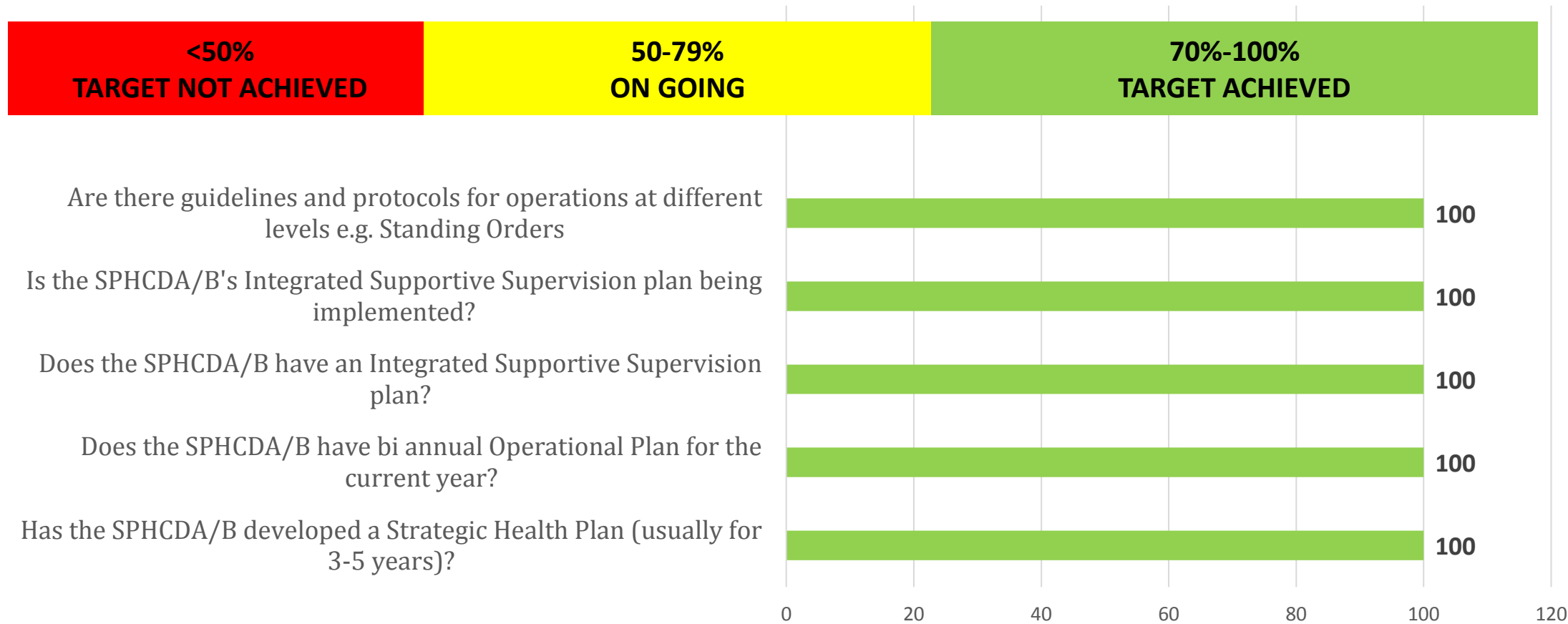
## Minimum Service Package



# State Level Assessment Repositioning



# State Level Assessment System Development



# State Level Assessment Operational Guidelines



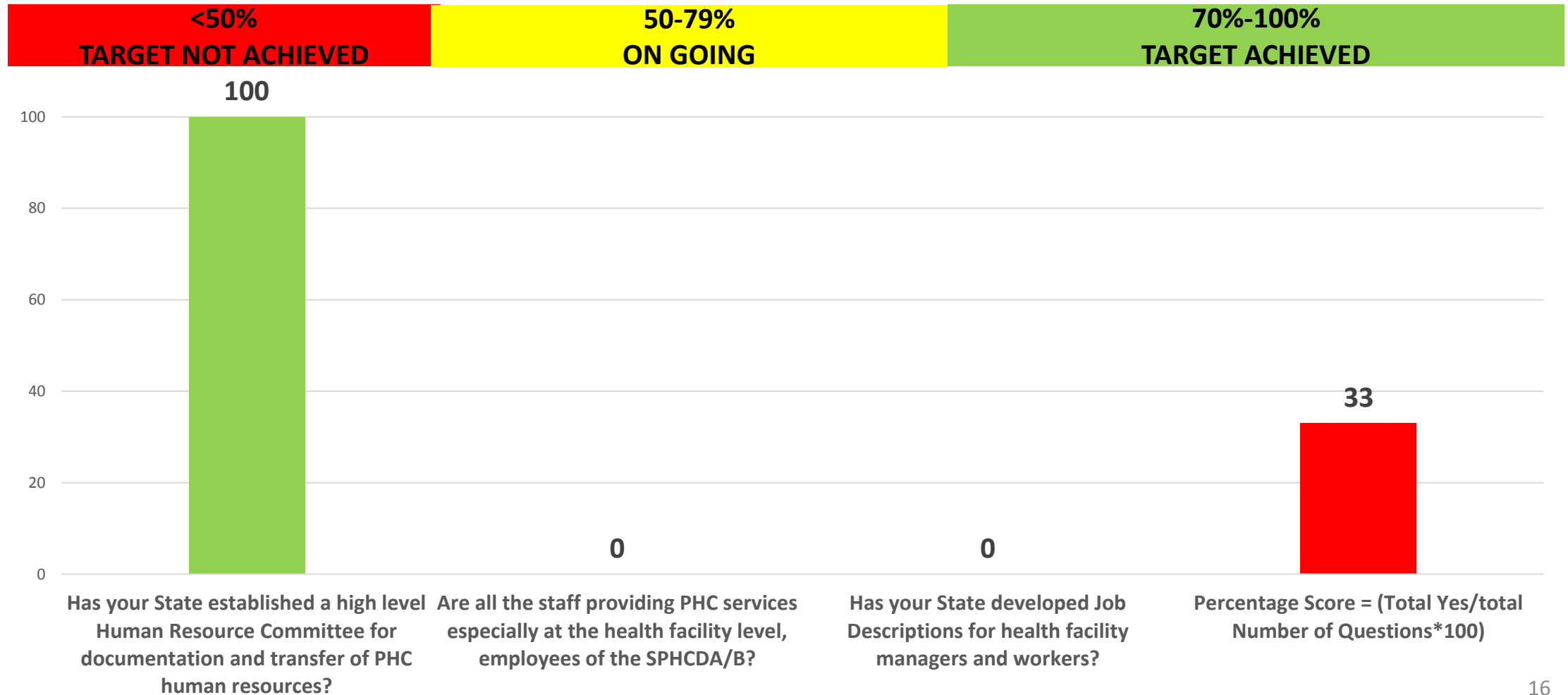
Does the State policy on PHCUOR make provision for HR, M&E, Accounting and other procedures to follow?



Has the State adapted the Implementation Manual on PHCUOR?

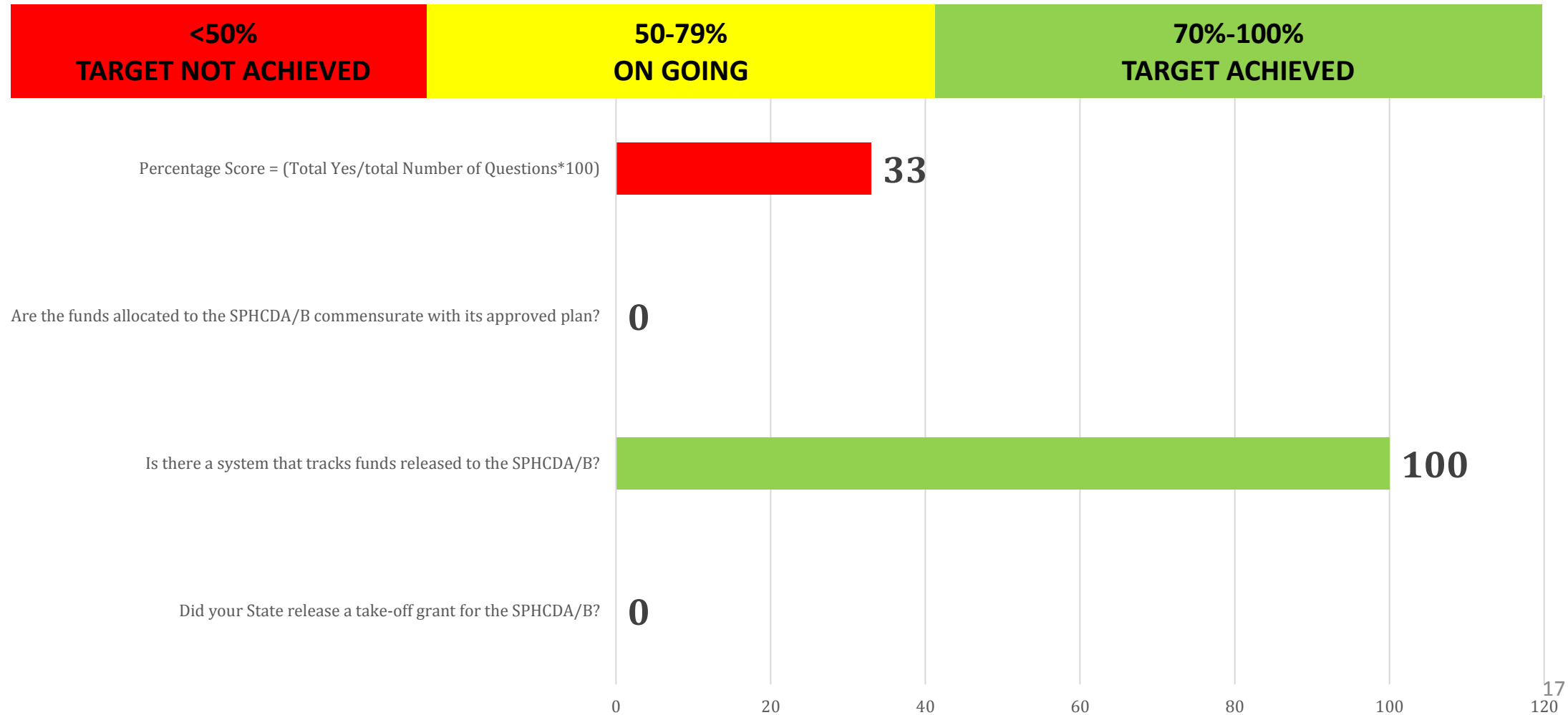


# State Level Assessment Human Resource for Health (HRH)



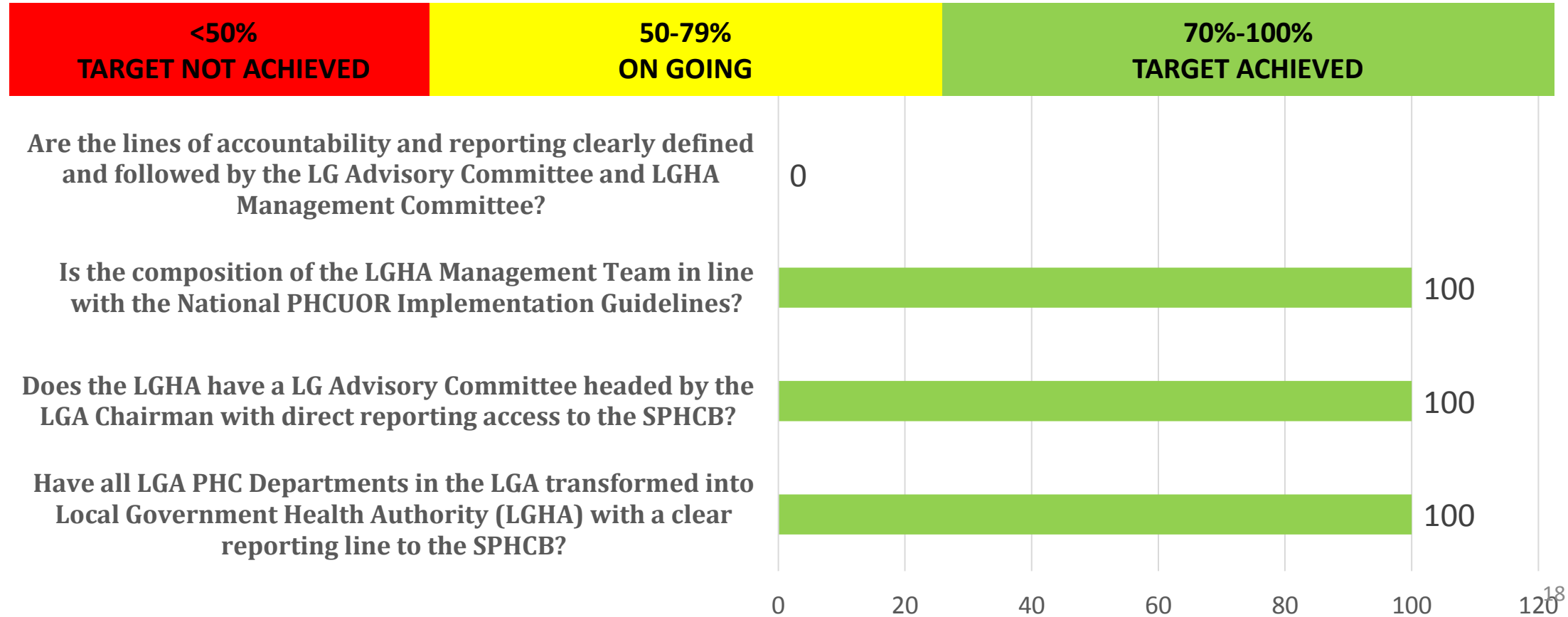
# State Level Assessment

## Funding sources and structure



# LGA Level Assessment

## Governance and leadership

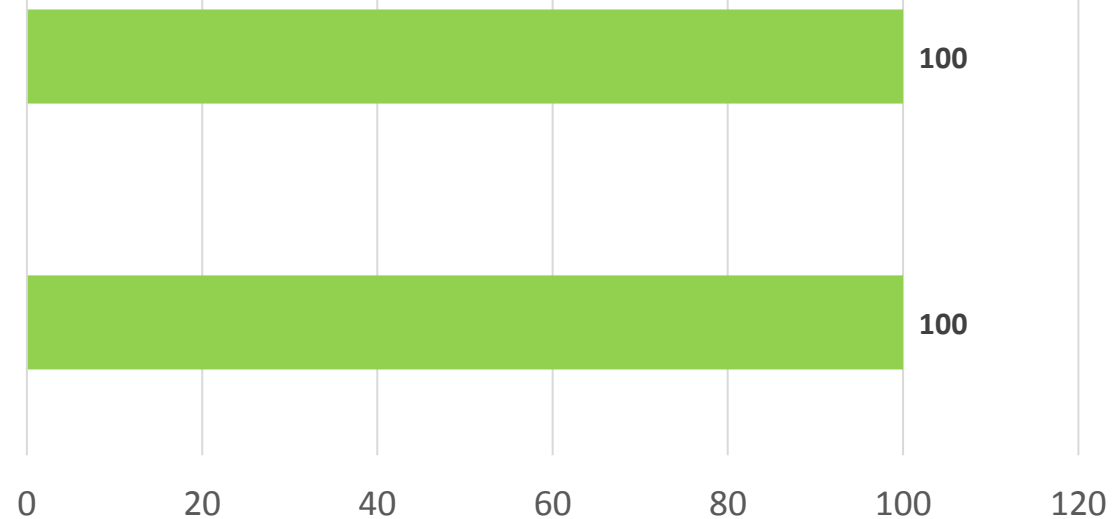


# LGA Level Assessment

## Legislation

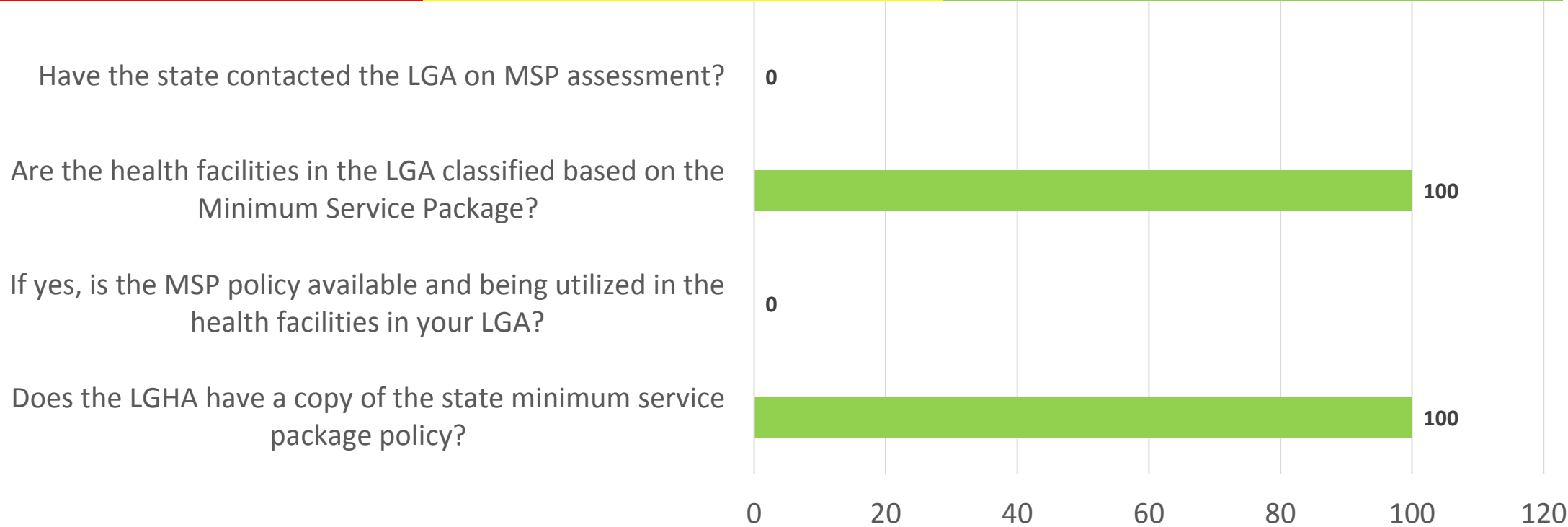


Does the LGHA management team have a copy of the SPHCB Law and Regulations?

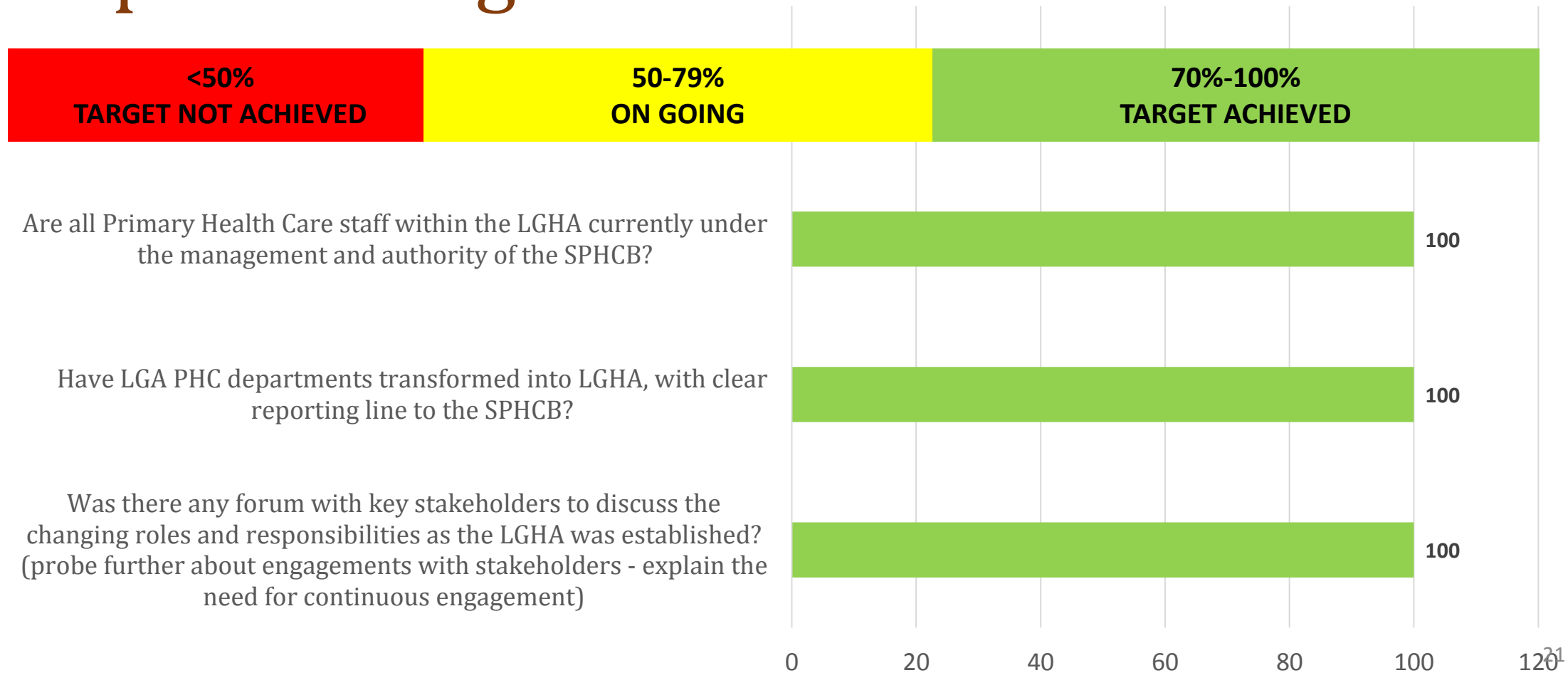


Were the LGA chairman and PHC coordinators and teams involved in the stakeholders meeting for the drafting of the SPHCDA bill?

# LGA Level Assessment Minimum Service Package

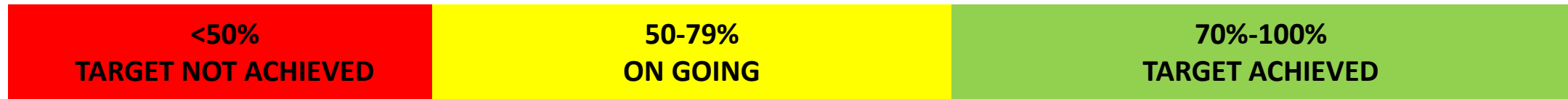


# LGA Level Assessment Repositioning



# LGA Level Assessment

## System Development



Are there guidelines and protocols for operations at different levels e.g. Standing Orders in PHC facilities; Programme Guidelines (Immunization, Reproductive Health, MCH etc.)?



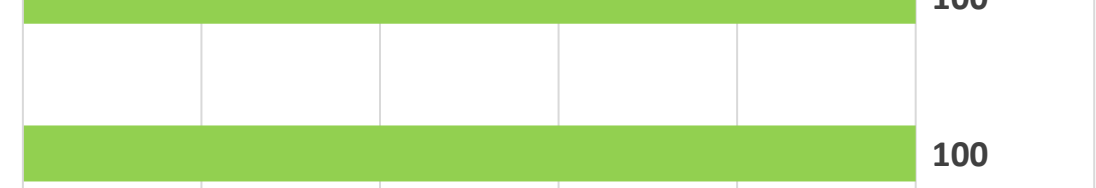
Is the LGHA's Integrated Supportive Supervision plan being implemented?



Does the LGHA have an Integrated Supportive Supervision plan?

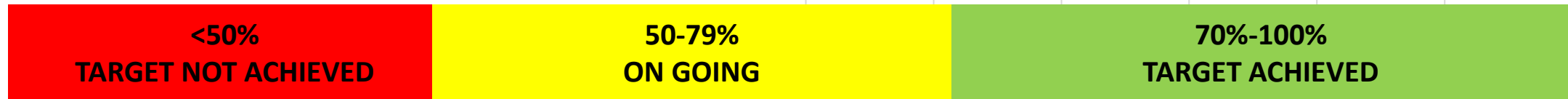


Has the LGHA developed a costed annual operational plan for the current year?



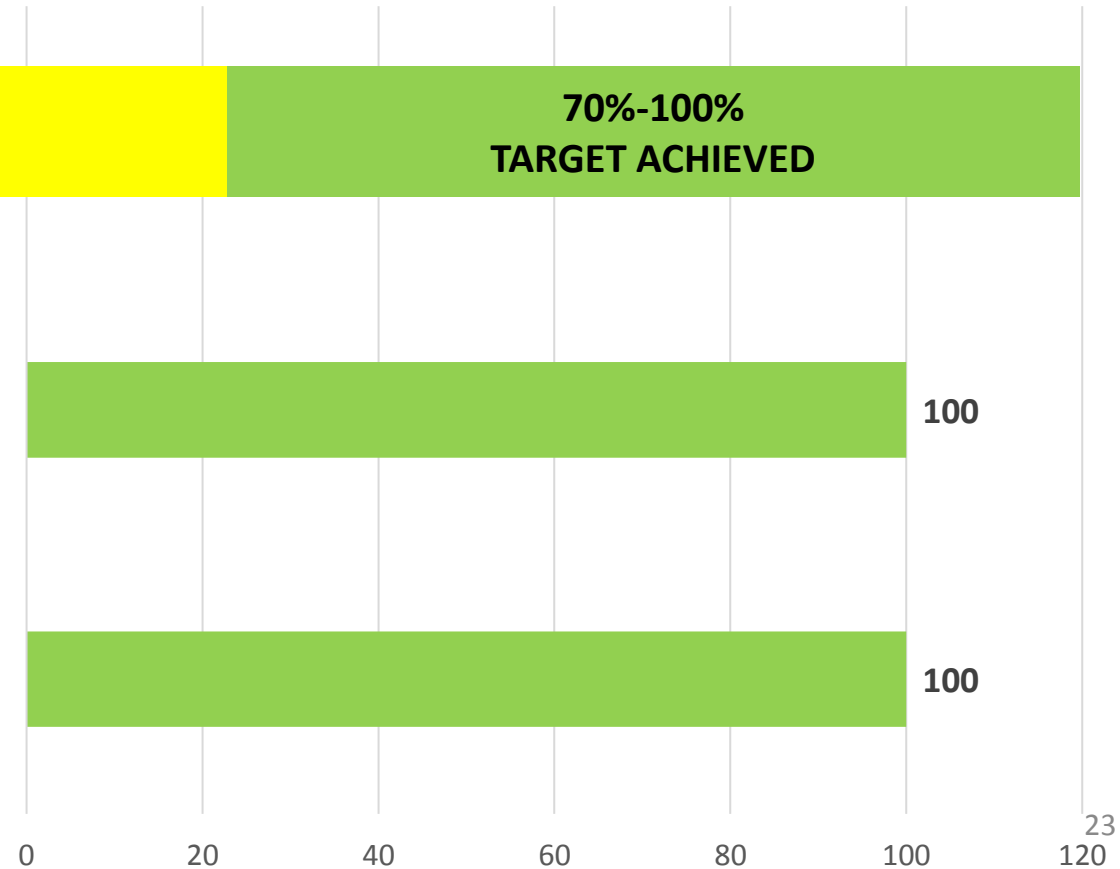
# LGA Level Assessment

## Operational Guidelines



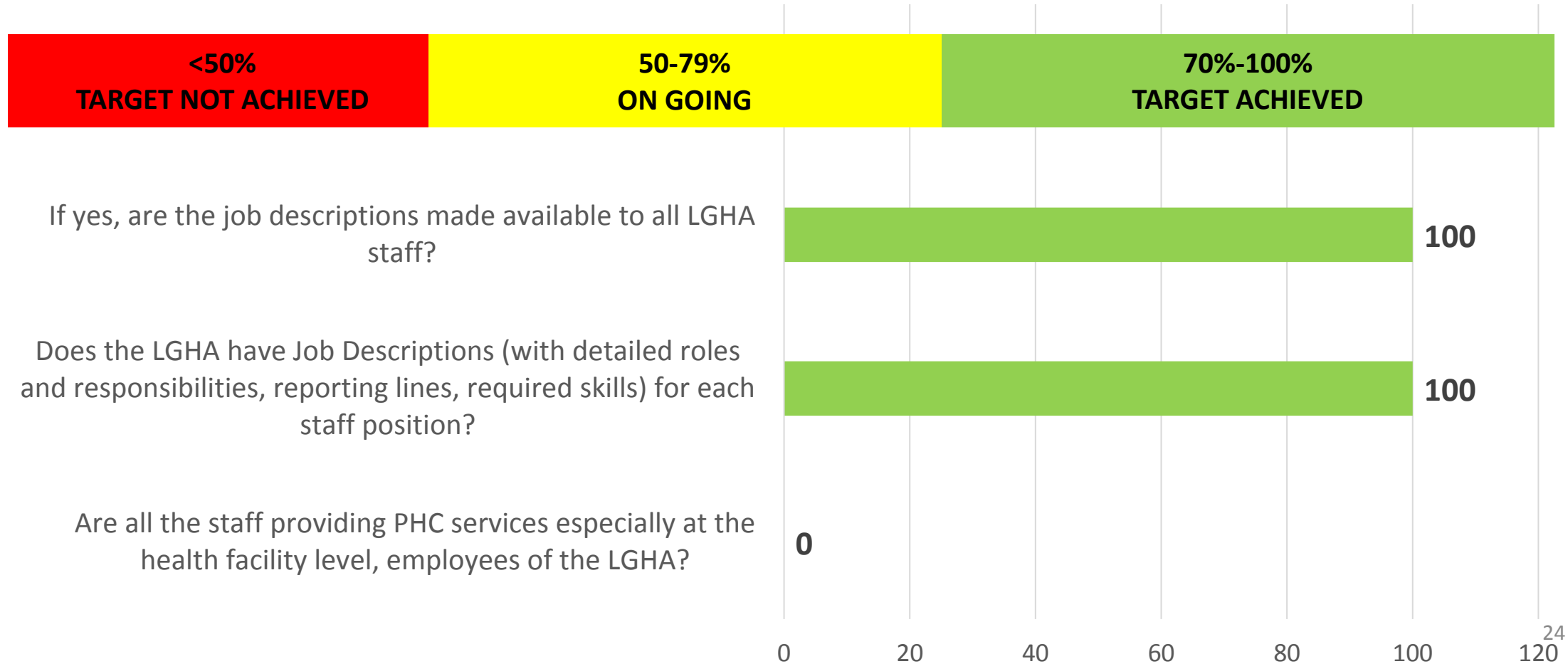
Have key personnel (management team) in the LGHA been trained on the mandate, vision and mission of the SPHCB using the SPHCB Operational Guidelines?

Does the LGHA have a copy of the SPHCDA/B Operational Guidelines that documented guidelines and procedures for the PHC?



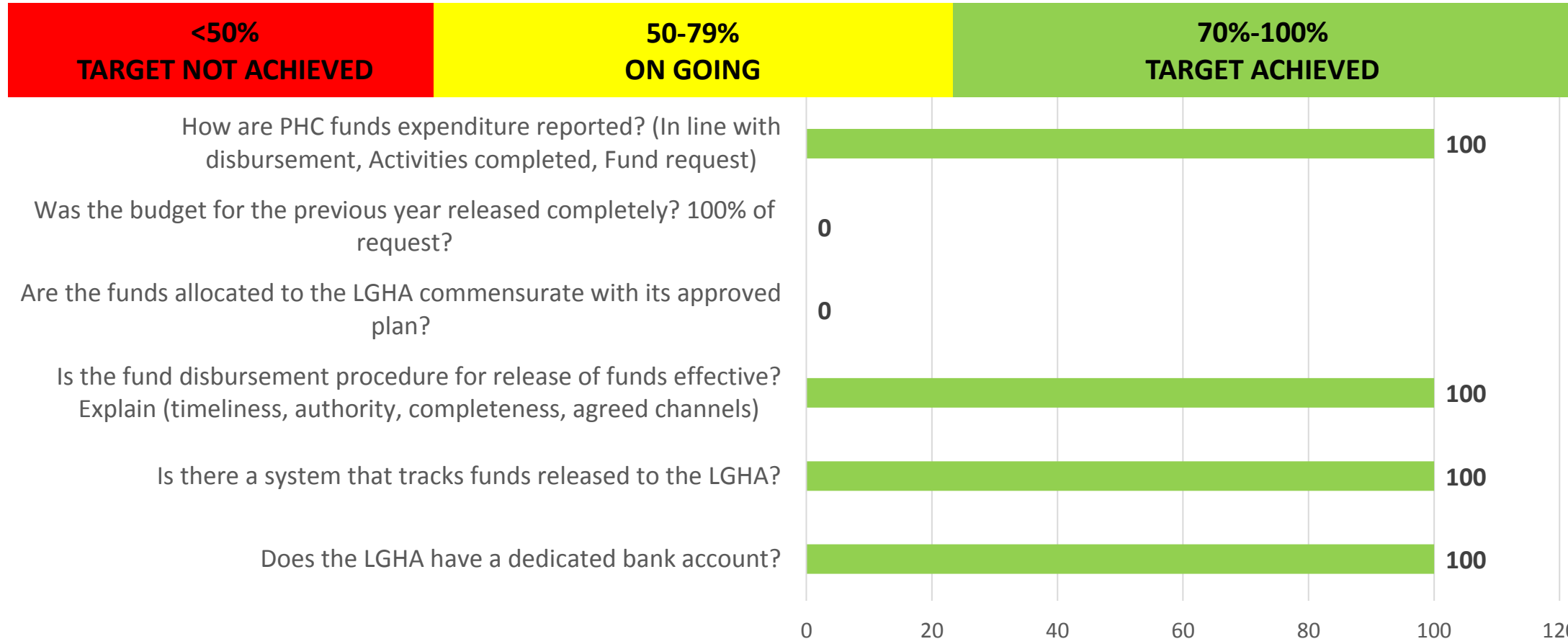
# LGA Level Assessment

## Human resource



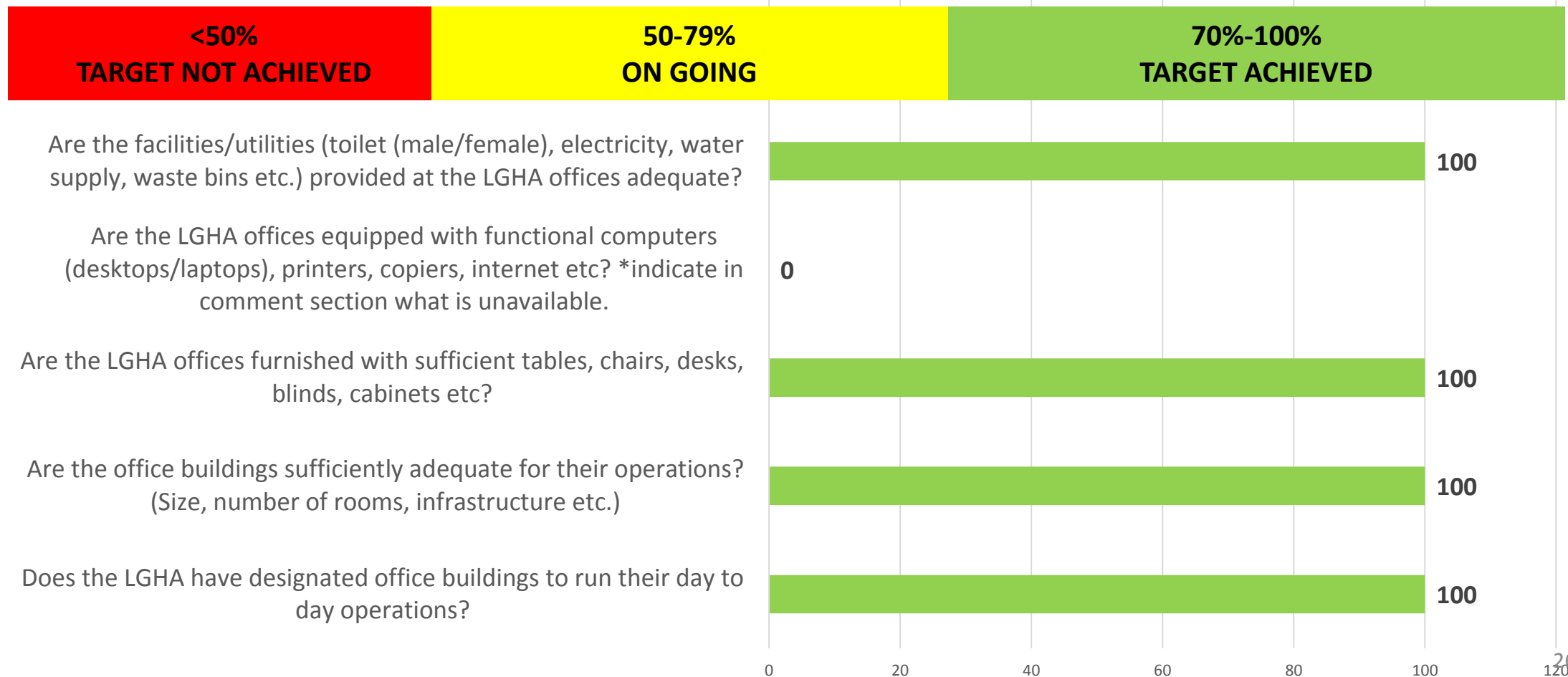
# LGA Level Assessment

## Funding sources and structure



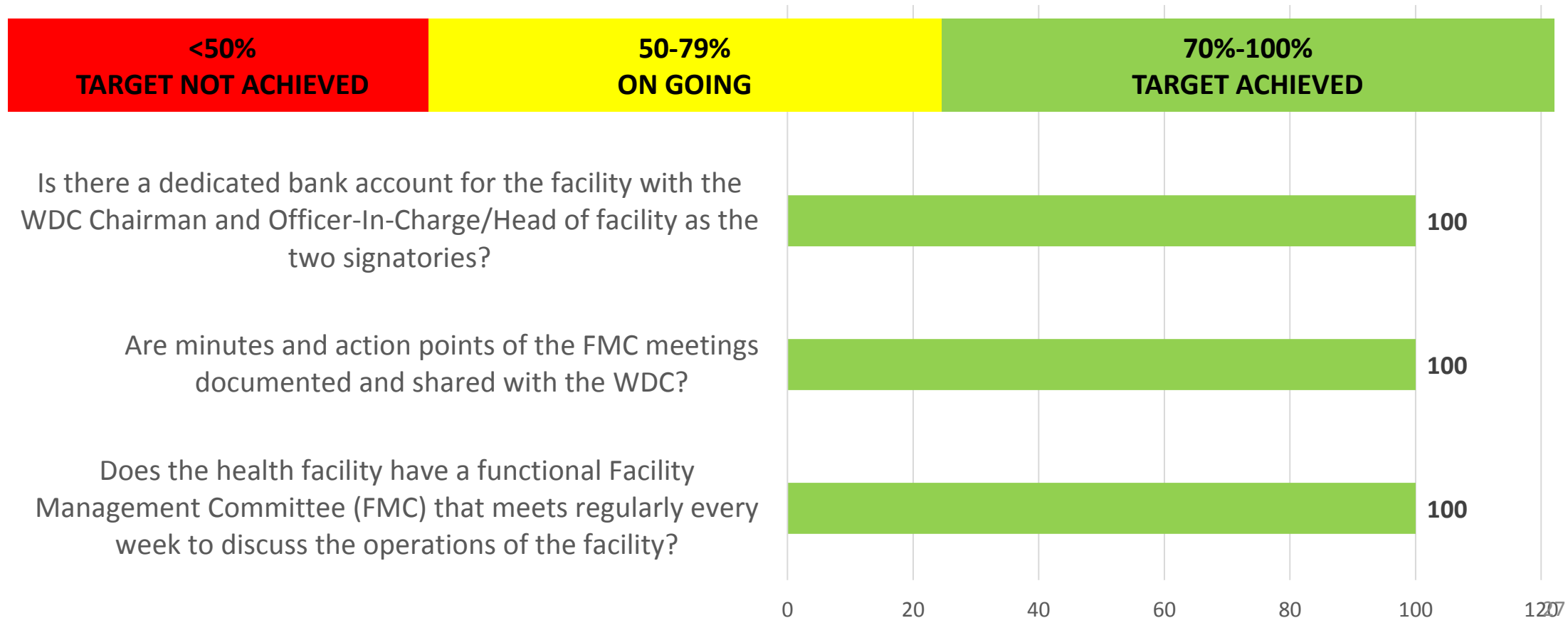
# LGA Level Assessment

## Office set-up



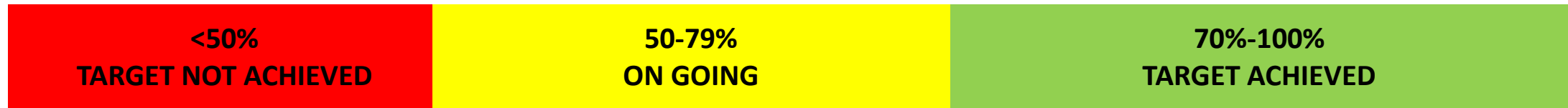
# Health Facility Level Assessment

## Governance and Leadership



# Health Facility Level Assessment

## Human Resource



Has there been an orientation/briefing of the key staff of the facility on the new roles and responsibilities of the SPHCB and the LGHA?



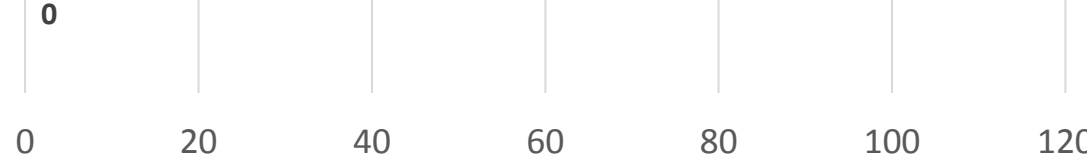
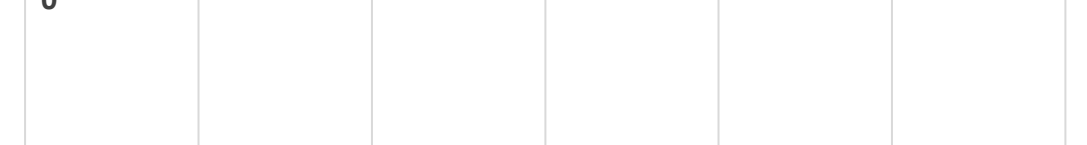
Is there availability of staff roster/job schedule and Descriptions?



Is there availability of health workers according to the Minimum Standards for PHC in the facility?

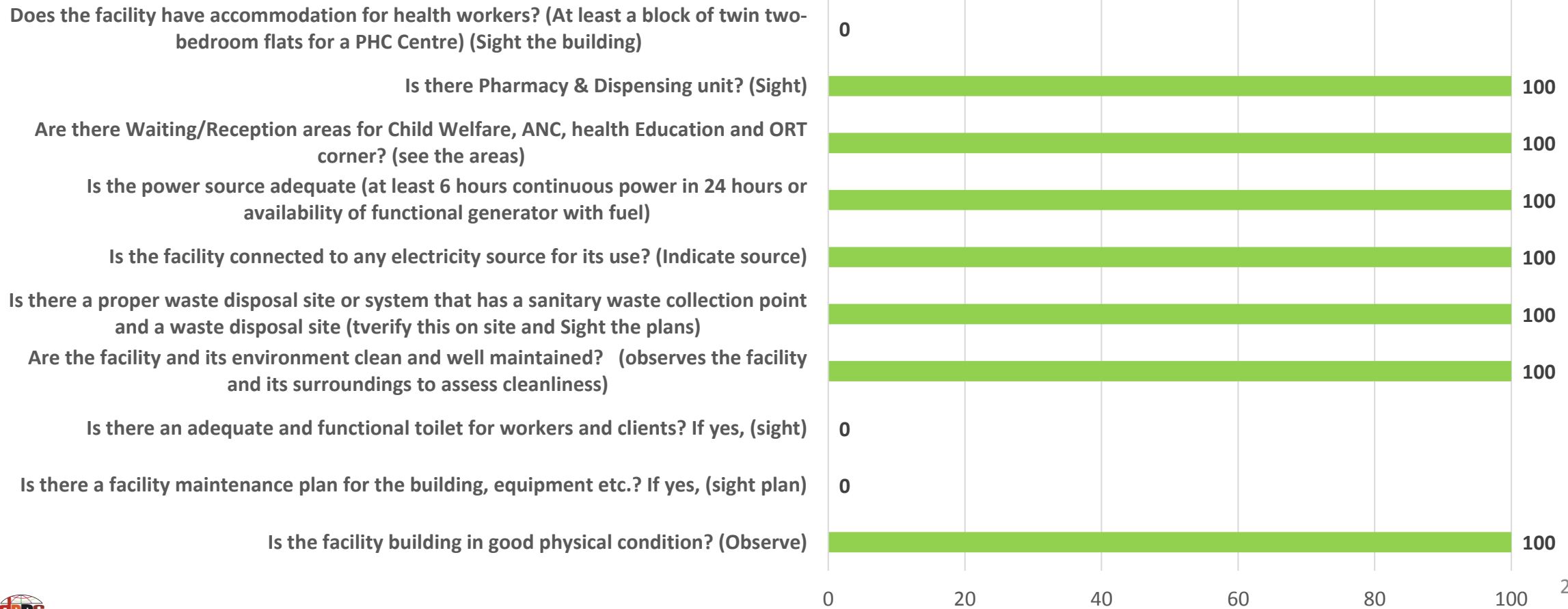


Does the facility management team have a copy of the state MSP?





# Health Facility Level Assessment Infrastructure



# Health Facility Level Assessment

## Cold Chain and Logistics



Is there complete Essential Drug List in the facility? (Sight a copy of the list)

0

Is there a temperature monitoring chart? If yes, ask to see it

100

If yes, are all cold chain equipment functional?

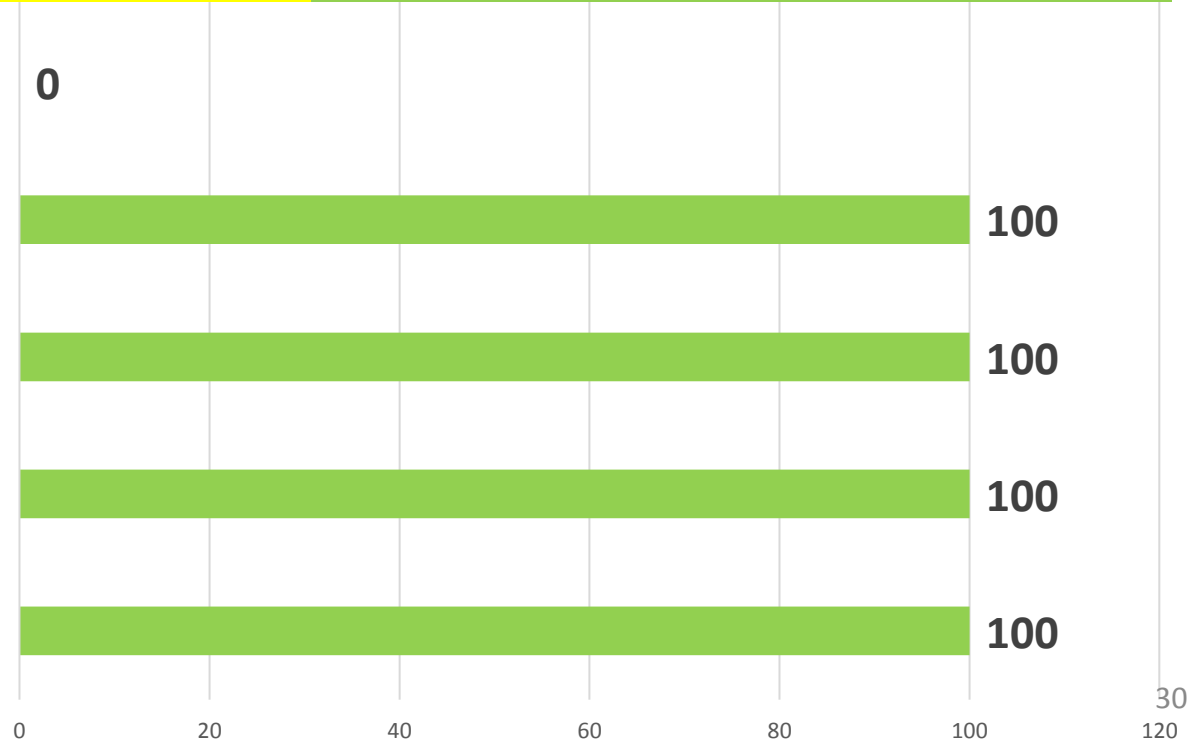
100

Are all the vaccines available according to guidelines? (Sight)

100

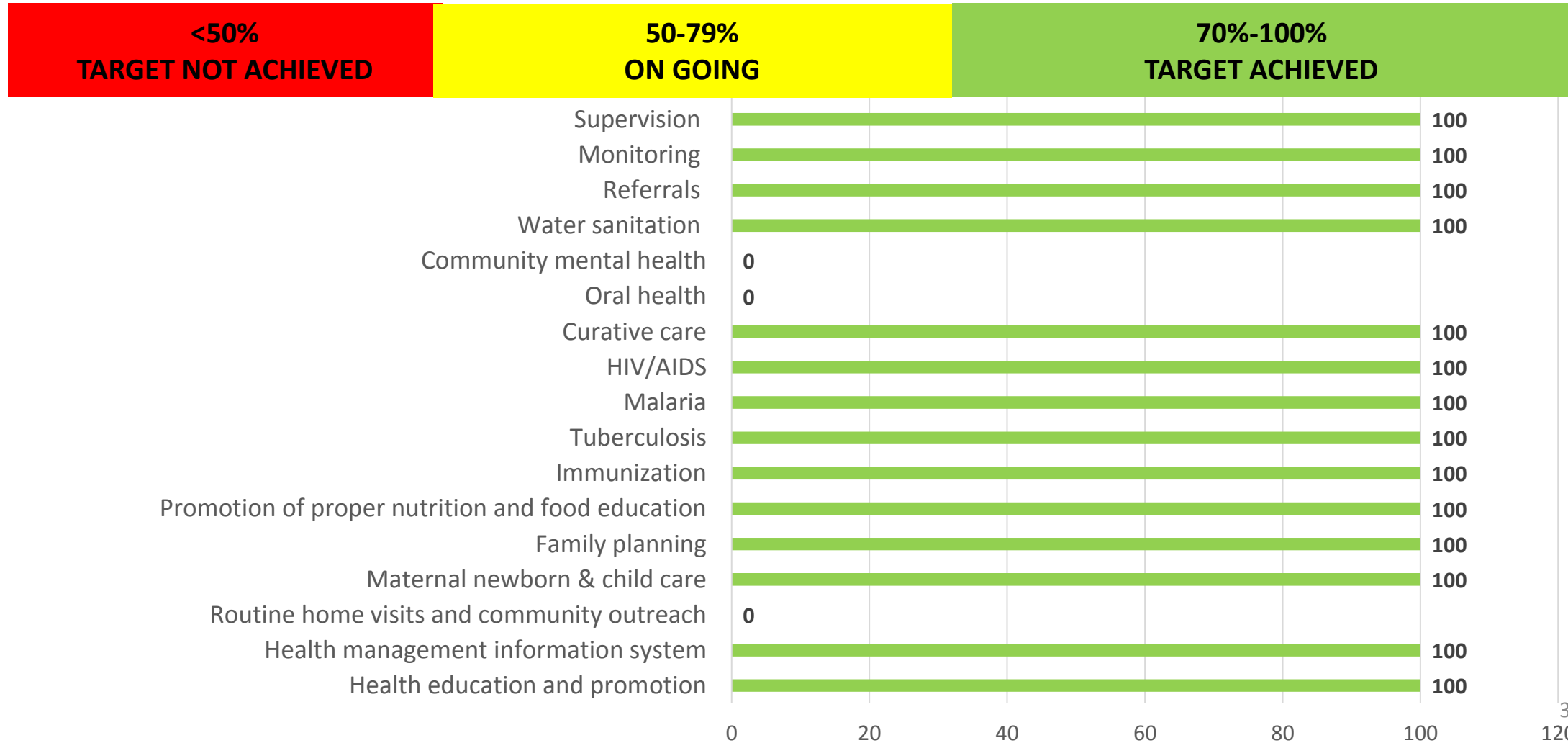
Is there store for vaccines storages? (Sight)

100



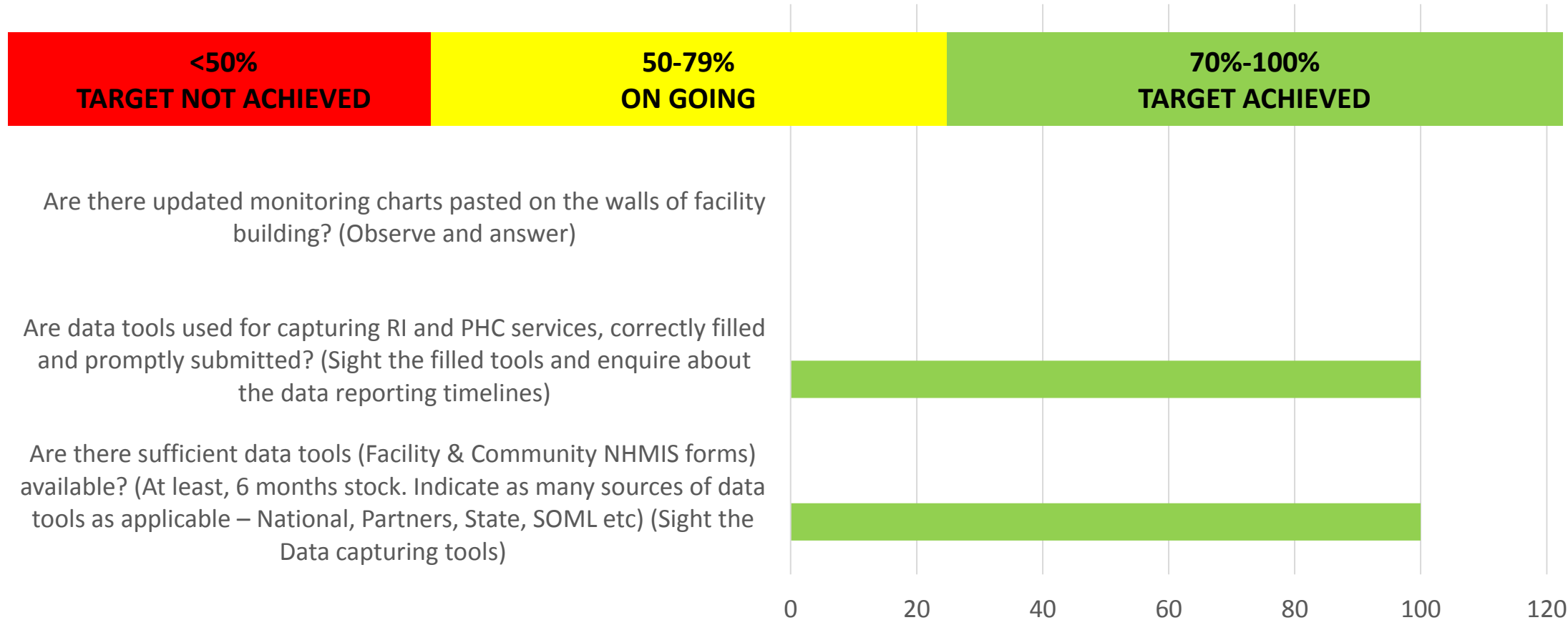
# Health Facility Level Assessment

## Types of Services



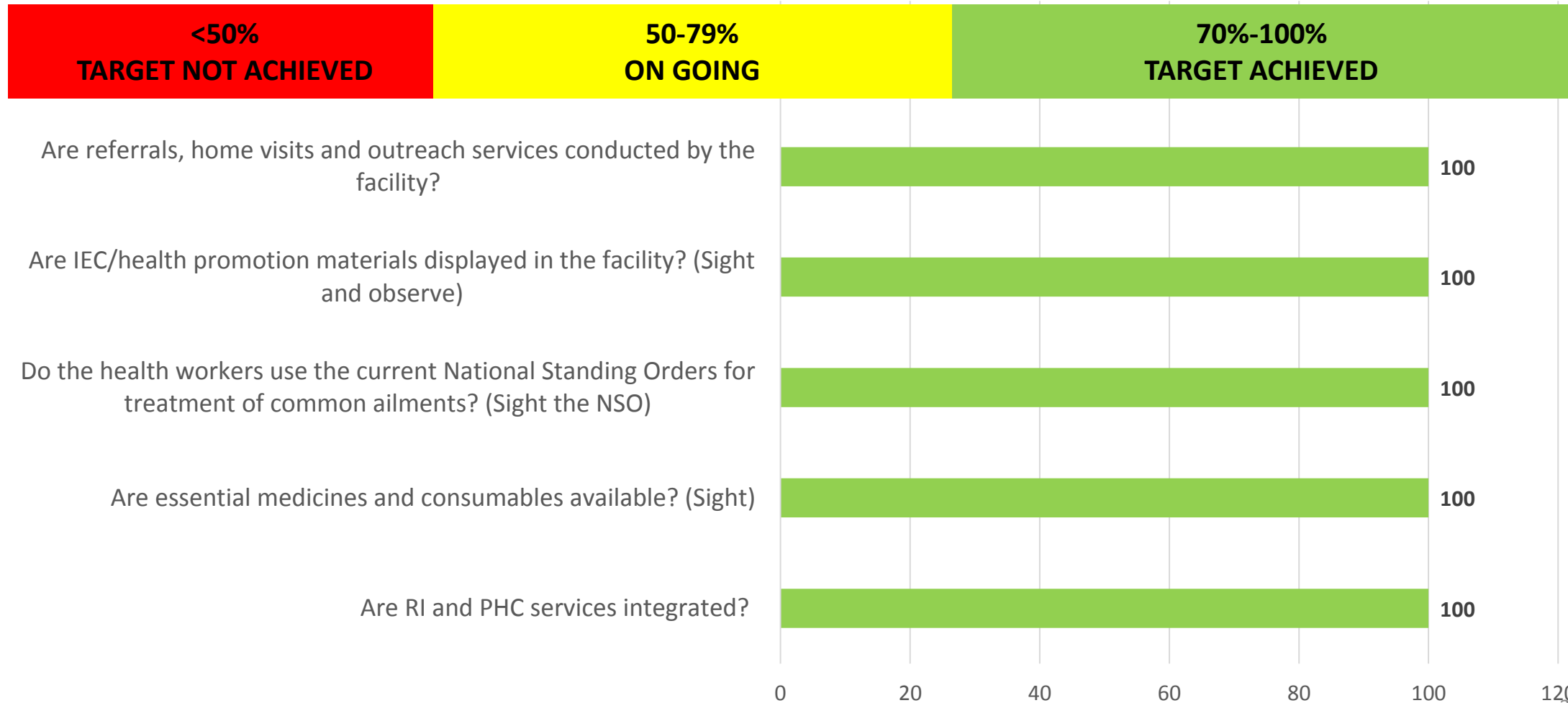
# Health Facility Level Assessment

## Data tools



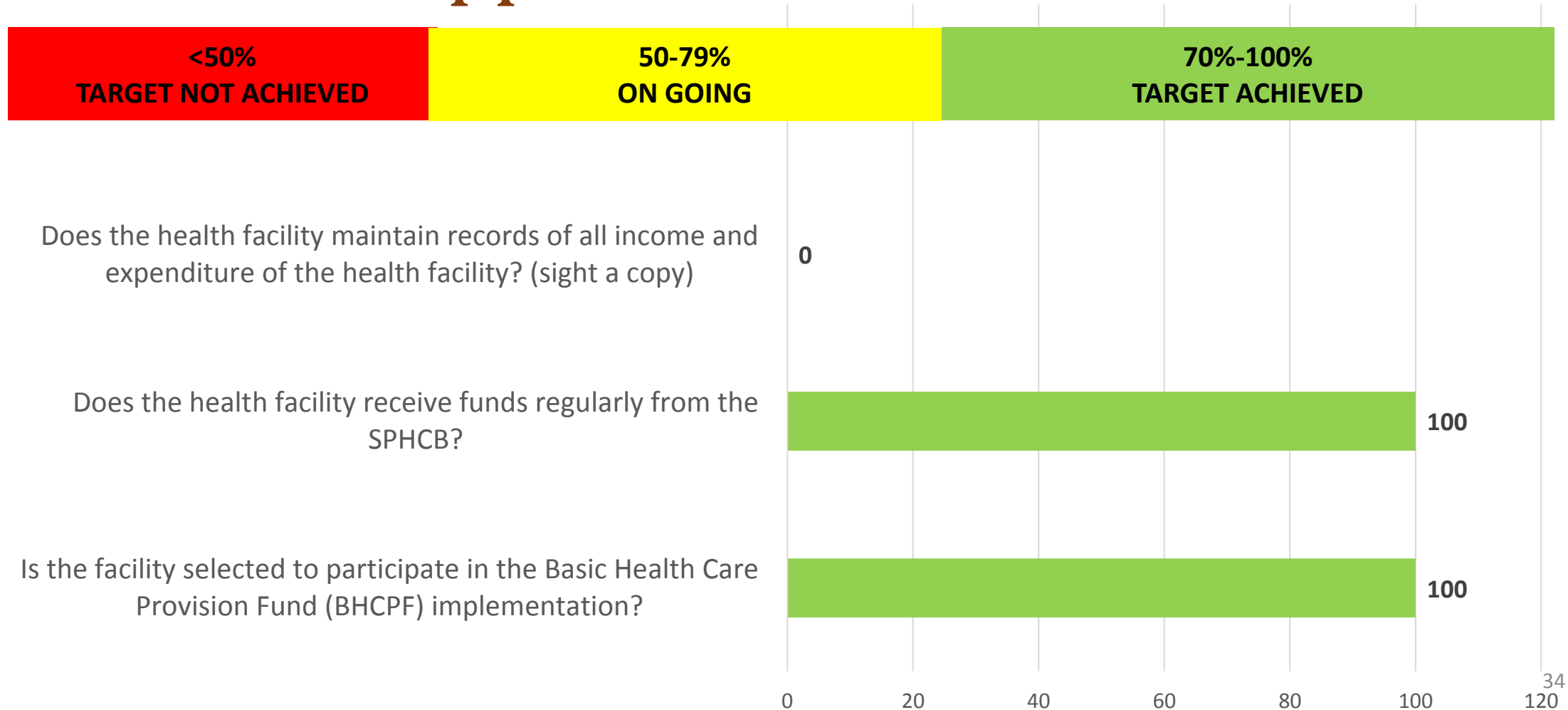
# Health Facility Level Assessment

## Quality of care

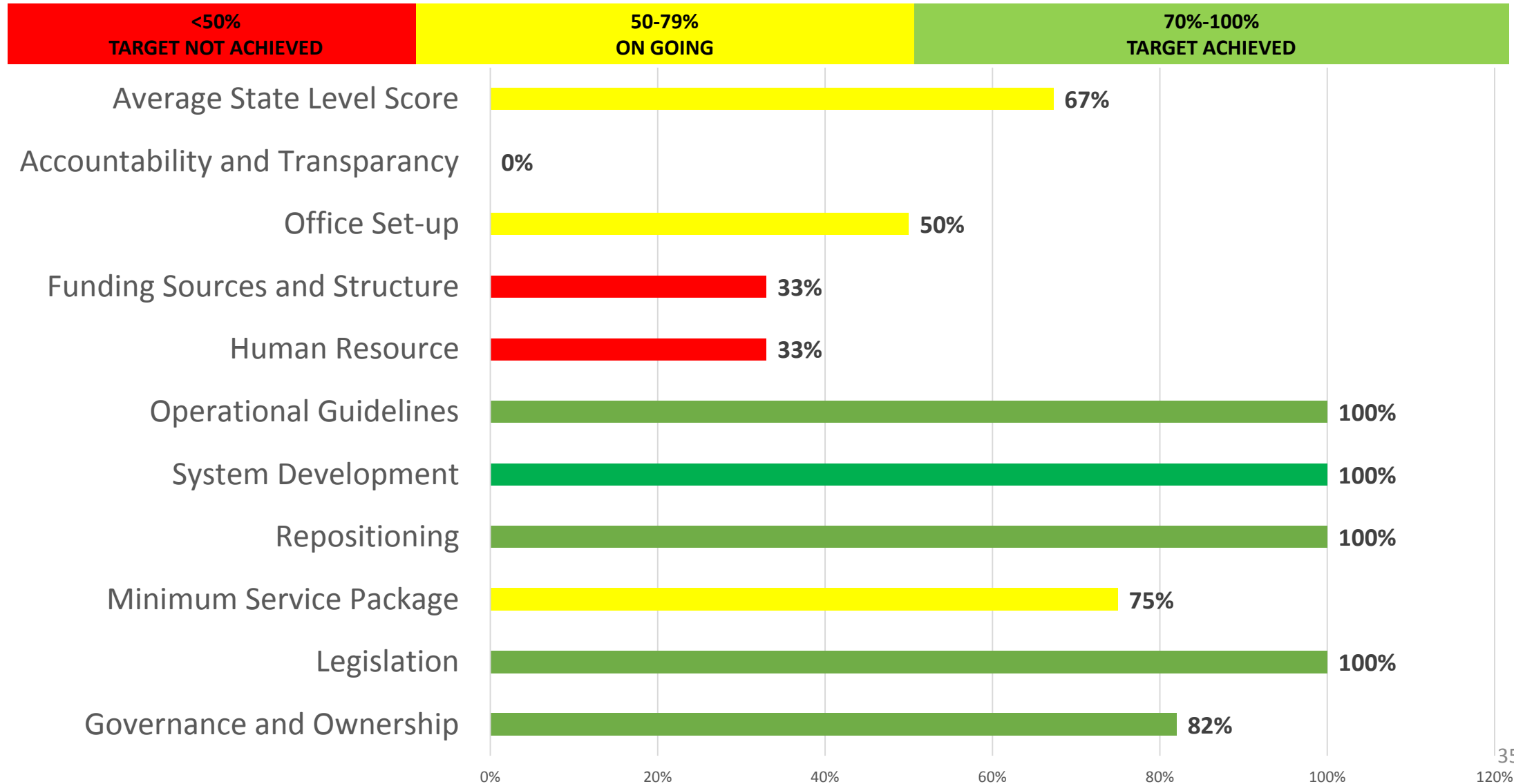


# Health Facility Level Assessment

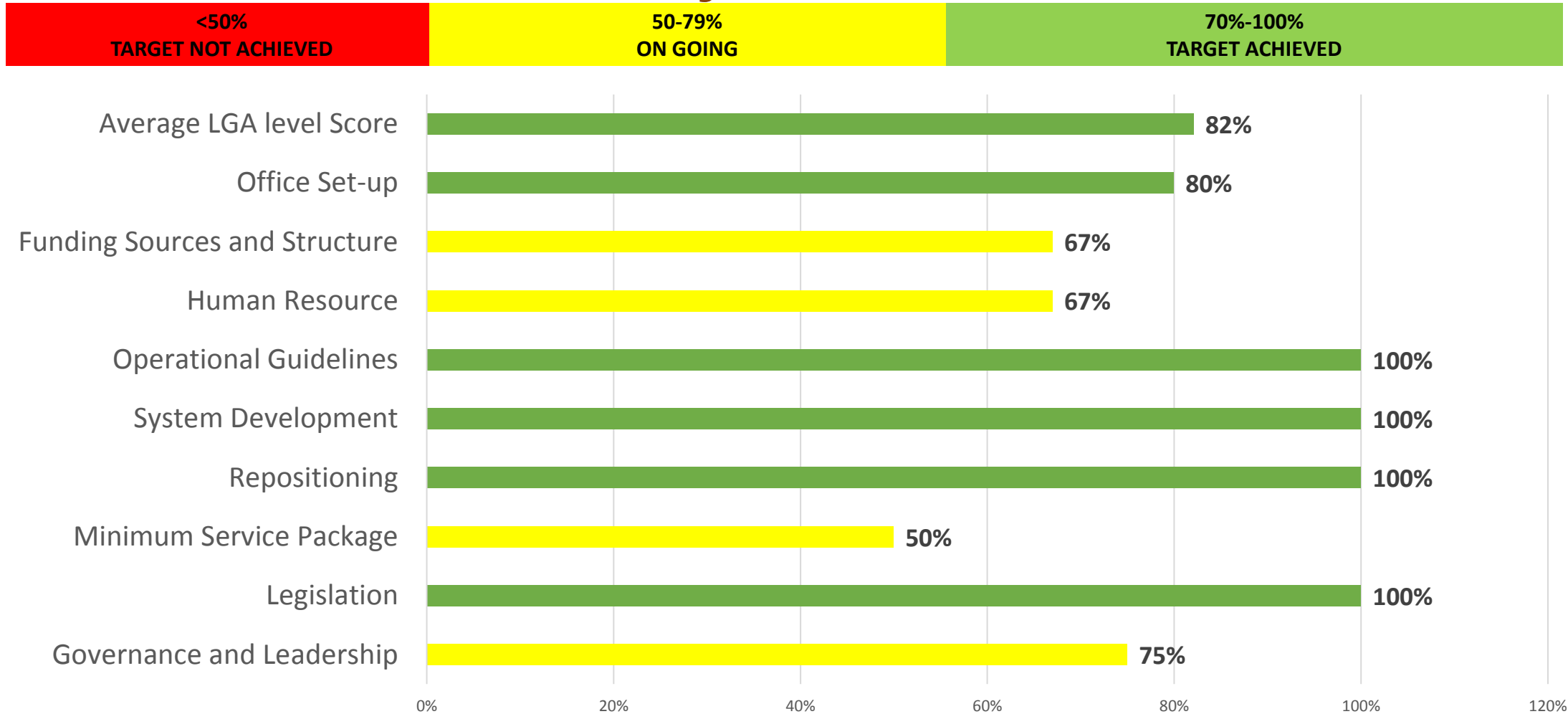
## Financial support



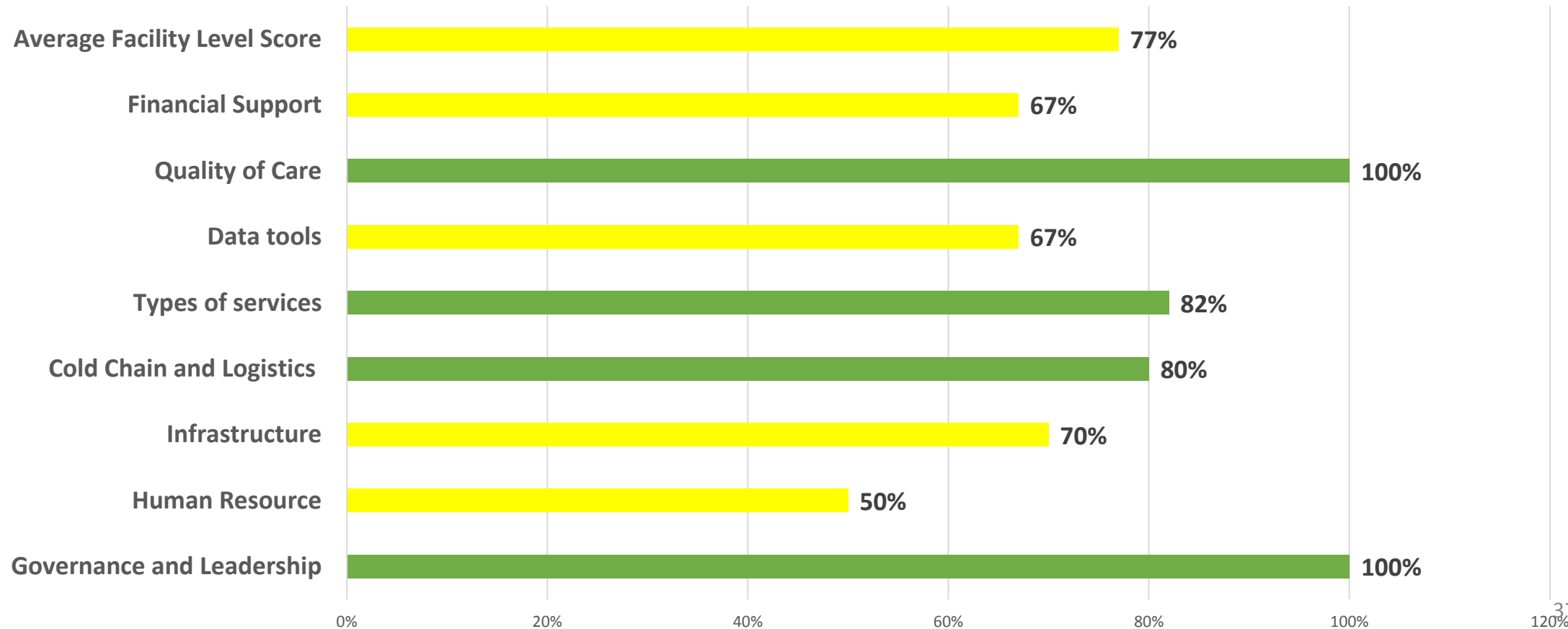
# State Level Summary



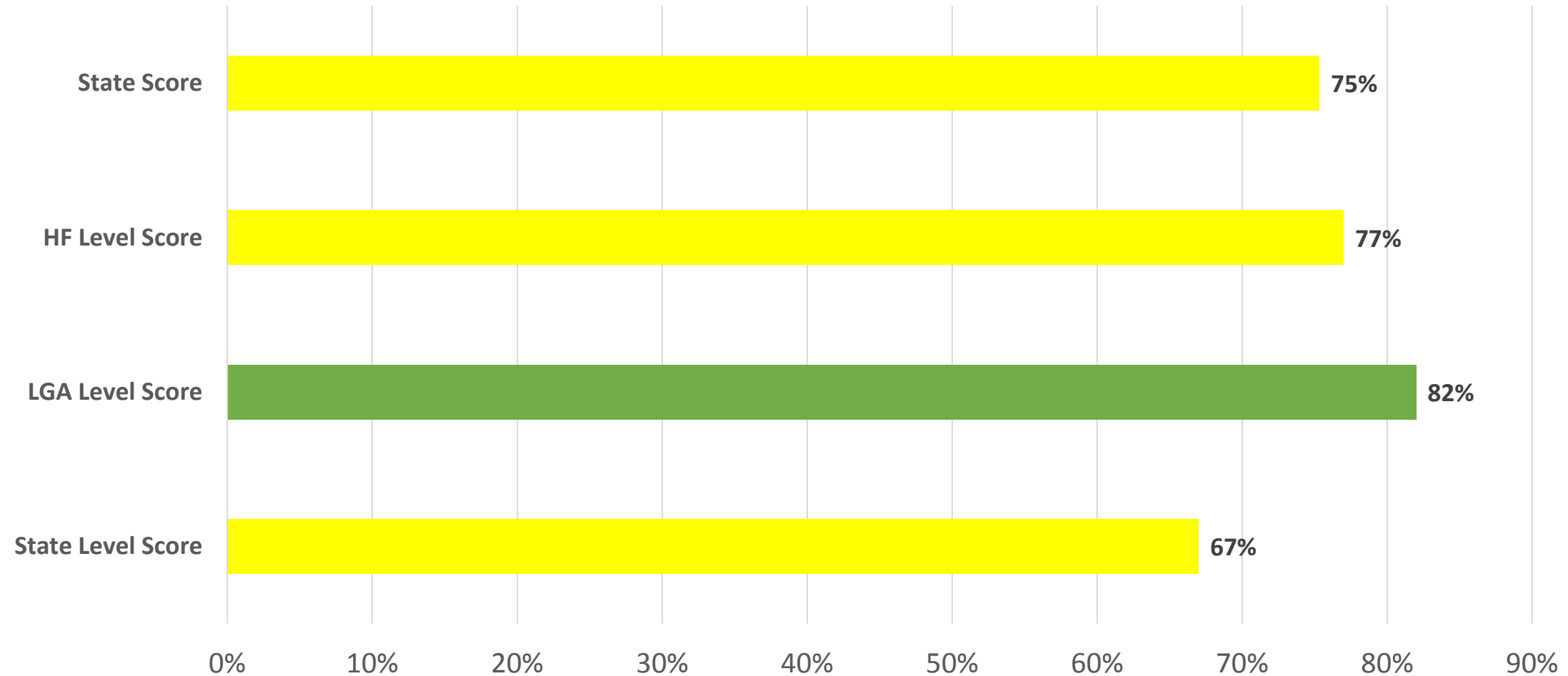
# LGA Level Summary



# Health Facility Level Summary



# KADUNA STATE SCORE



# Discussion & Implications

- The state is commended for meeting targets at various levels, however, some issues still persists.
- The set-up of SPHCDA Governing Board and management team needs to be expedited due to its role on other key domains.
- A defined accountability and reporting line by the LGA Advisory Committee and LGHA Management Committee should be considered.
- The non-transfer of all staff providing PHC services to the SPHCDA and LGHAs could result in conflict between agencies and departments overseeing PHC services.
- The lack of health workers according to the Minimum Standards for PHC in the facilities should be looked into and ways of bridging the gaps identified.
- The State did not release a take-off grant for the SPHCDA, demonstrating non-adherence to the prescribed funding structure for PHCUOR.
- Inadequate funds allocated to the SPHCDA and LGHAs suggest a need to advocate to the Kaduna State Government to improve funding allocations.
- Findings showed that Kaduna SPHCDA Management Team has no accountability platform to engage partners and other major stakeholders on PHCUOR implementation.
- Existence of a PHCUOR accountability platform that involves CSOs and meet regularly will ensure responsive, inclusive and participatory decision-making processes.



Thank you