

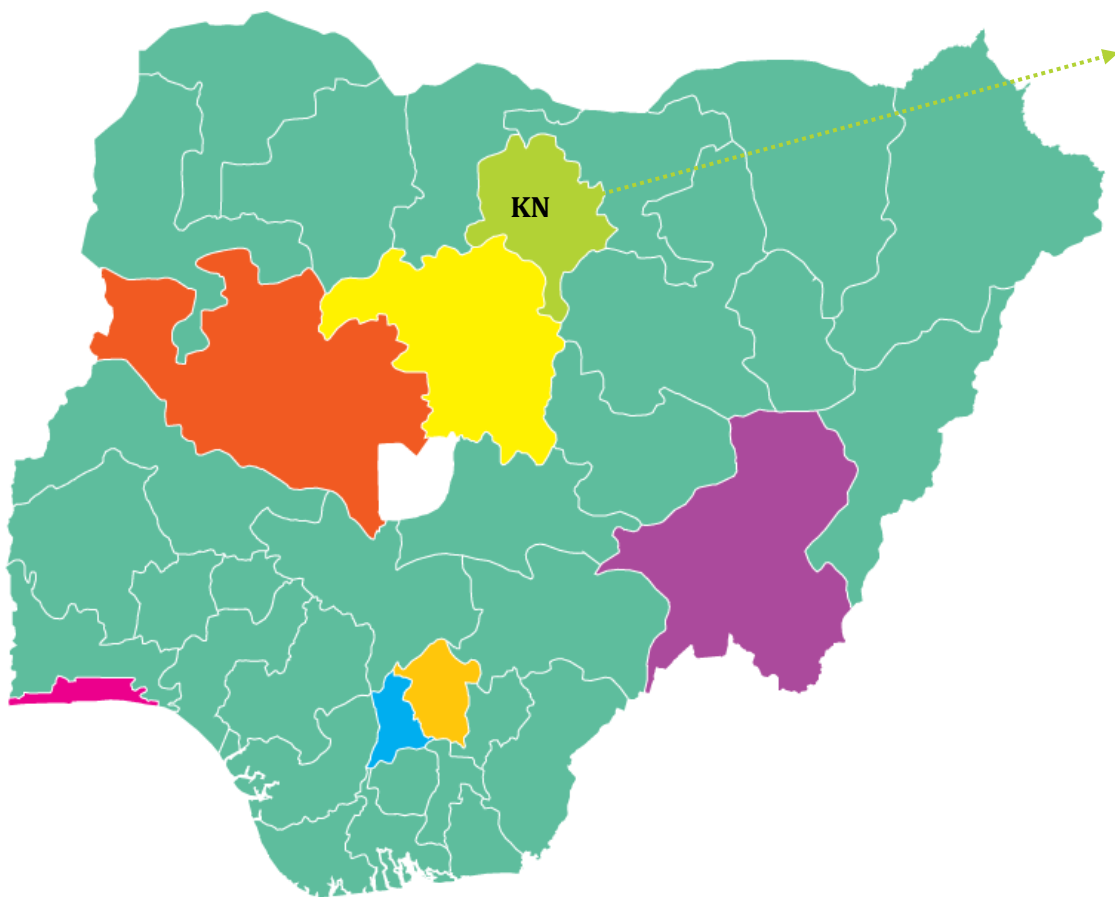
PAS KANO STATE'S 2019 PHCUOR PEOPLE'S SCORECARD



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KANO STATE (KN) LEAD PARTNERS

The PAS project in Kano is implemented by five partners;

Women in Media (WIM-PAS)
National Association of Nigeria Nurses and Midwives (NANNM-PAS)
Federation of Muslim Women Associations of Nigeria (FOMWAN-PAS)
Medical Women Association of Nigeria (MWAN-PAS)
Accountability Mechanism for MNCH in Kano State (AMMKaS)

Objectives

- To strengthen official PHCUOR state Scorecards by complementing governments' assessments with participation and accountability indicators of relevance to the community
- To increase community participation in health service delivery Scorecard assessments through civil society participation in data gathering, validation and dissemination exercises
- To expand the scope of Scorecard assessments through in-depth local level assessments to complement state level reviews

Background

1. The PACFaH@Scale partners conducted an assessment and produced a people's scorecard that will guide the coordination and effective adoption and implementation of PHCUOR
2. The level of implementation of the Primary Health Care Under One Roof (PHCUOR) policy is measured through the Annual National PHCUOR Scorecard Assessment exercise.
3. In 2011, the 56th National Council on Health (NCH) adopted Primary Health Care Under One Roof as a national policy for implementation by 36 States and FCT.
4. The 58th NCH in 2013 adopted the PHCUOR Implementation Guidelines. The guidelines call for specific structural changes around nine pillars: Governance and Ownership, Legislation, Minimum Service Package (MSP), Repositioning, Systems Development, Operational Guidelines, Human Resources, Funding Sources and Structure and Office Setup.

Cont....

5. Based on these nine pillars, a scorecard was developed to track State governments' progress on the implementation of the PHCUOR reforms along the pillars.
- Scorecard 1 conducted by HERFON in 2012
 - Scorecard 2 conducted by NPHCDA, IVAC, HERFON and Partners in 2013
 - Scorecard 3 conducted by NPHCDA, UNICEF, IVAC, HERFON, NHED and Partners in 2015
 - Scorecard 4 conducted by NPHCDA, NGF and Partners in 2018
 - Scorecard 5 conducted by NPHCDA, NGF Secretariat, dRPC/PAS and Partners from September to October,2019.
 - WIM,MWAN-PAS together with dRPC and support from the SPHCMB, developed and conducted a People scorecard

Cont....

6. WIM,MWAN-PAS with support of the SPHCMB People scorecard determines the level of implementation of the Primary Health Care Under One Roof (PHCUOR) policy in Kano State, LGA and HF level.
7. This provides information for identifying the Strengths and Weaknesses in the State, LGA and HF level and makes recommendations for targeting supports.



Representatives from the Kano SPHCMB and two representatives of Kano PAS partners (WIM-PAS & MWAN-PAS) (26/11/2019).

Building the capacity of CSOs to design & conduct People's Scorecard

- The People's Scorecard (PS) is a Community Scorecard
- PS are participatory tools to engage the community for assessment, planning, monitoring and evaluation of health service delivery
- Unlike official Scorecards, community members or CSOs participate in assessments
- Unlike official Scorecards indicators assess accountability, transparency and participation
- The PAS project trained CSOs to design & conduct People's Scorecards

Methodology for People's Scorecard Assessment

The PHCUOR people Scorecard Assessment was conducted at the State level and in the six PHC zones with one HF from one each LGA of PHC zone.

1. In all, thirteen (13) assessments were conducted: at the SPHCB, 6 LGAs and 6 HFs.
2. From the thirteen (13) assessments conducted, each team comprises of a representative from the SPHCMB excluding State Team- SPHCMB, that includes two representatives of Kano PAS partners.
3. 11 team members participated in the assessment.
4. Each assessment was done manually (paper-based) as a three-pronged approach focusing at the state, LGA and health facility level.
5. One LGA was chosen by the State in each of the six (6) PHC zones.
6. In each of the 6 selected LGAs, a health facility was selected.
7. Both LGAs and the Facilities where selected by a systematic sampling techniques through clustering by zones (6 zones).

Methodology for People's Scorecard Assessment

Pre-Implementation Activities

1. Development of People's Scorecard by the WIM,MWAN-PAS with support of the SPHCMB
2. Meeting with ES-SPHCMB to obtain approval to conduct the PHCUOR People's Scorecard Assessment.
3. State level Meeting to review the developed checklist and to identify LGAs, PHCs and indicators to be assessed.
4. Orientation of Data collectors for the conduct the PHCUOR People's Scorecard Assessment.

Methodology for People's Scorecard Assessment

Implementation Activities

Field work for Data collection in Kano States

Phase 1 (26th November, 2019) :

State Team- SPHCMB (2 person all from the Kano PAS partners)

Team 1- Gezawa LGA (3 person one from the SPHCMB)

Team 2- Kiru LGA (3 person one from the SPHCMB)

Team 3- Gwarzo LGA (3 person one from the SPHCMB)

Phase 2 (27th November, 2019):

Team 1- Garun Mallam LGA (3 person one from the SPHCMB)

Team 2- Sumaila LGA (3 person one from the SPHCMB)

Team 3- Dawakin Tofa LGA (3 person one from the SPHCMB)

Documents Provided for the 2019 SPHCB PHCUOR People's Scorecard Assessment

- SPHCB Law as signed by the Governor and Gazetted
- Regulations
- List of members of the SPHCB Governing Board
- List of members of the LG Advisory Committees and LGHA Management Team
- Minimum Service Package (MSP) document
- 2019 SPHCB Annual Operational Plan

Documents Provided for the 2019 SPHCB PHCUOR People's Scorecard Assessment

- 2019 State Annual Budget
- 2019 SPHCB Annual Budget
- 2019 SPHCB Nominal Roll (to be sighted only and photographs taken for evidence)
- SPHCB Operational Guidelines
- 2018 Annual Report of Activities and Finances
- SPHCB HRH Plan


NB: If hard copies of any of the above documents are not available, Lead Assessors should request and take soft copies in the flash drives provided for them.


PHCUOR Indicators for People's and Official Scorecards – Similar and Different


- No. of similar indicators between the Peoples' and Official Scorecards - 31
- No. of difference indicators between the Peoples' and Official scorecards –37
- People's Scorecard indicators to assess accountability, transparency & participation -4

Main Findings Keys

State Primary Health care Board PHCUOR implementation and performance level is defined from the 9 PHCUOR pillars scales, which define the thematic areas performance as color coded of RED, YELLOW (Amber) and GREEN as traffic light indicated and tracking performance:

RED color:  0 - 49%.

YELLOW color:  50 - 79%.

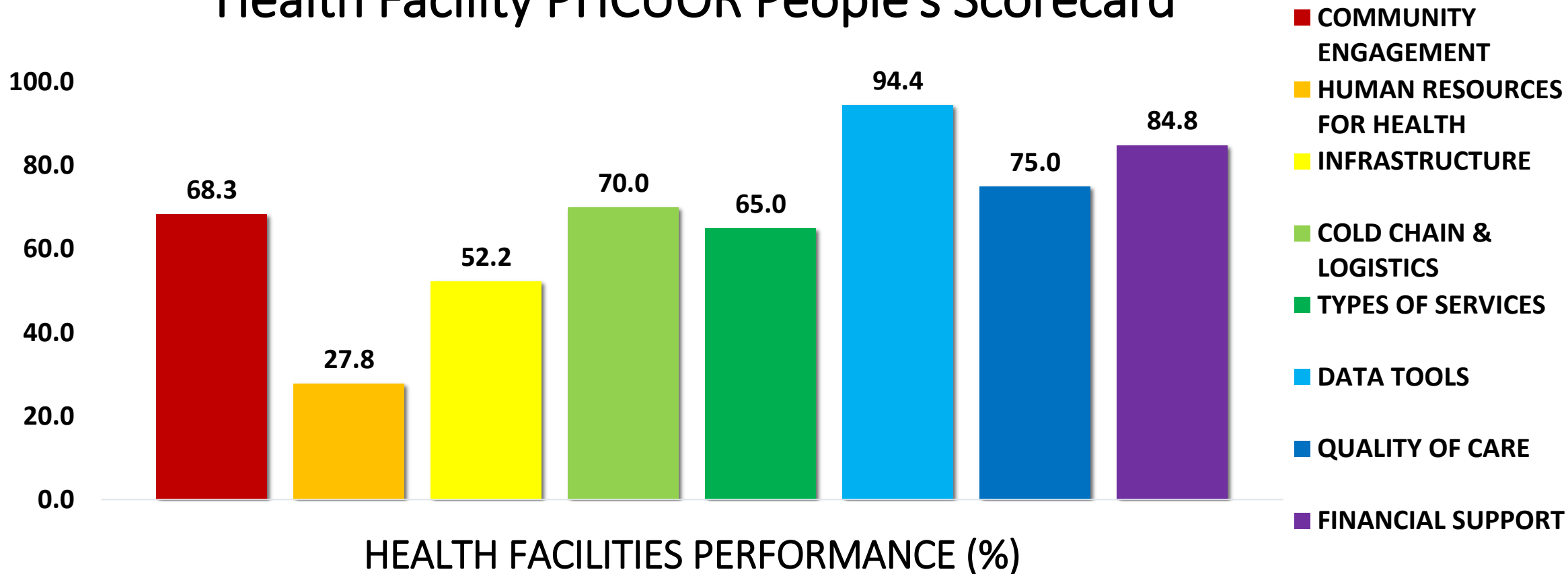
GREEN color:  80 - 100%.

ANALYSIS OF PEOPLE'S SCORECARD

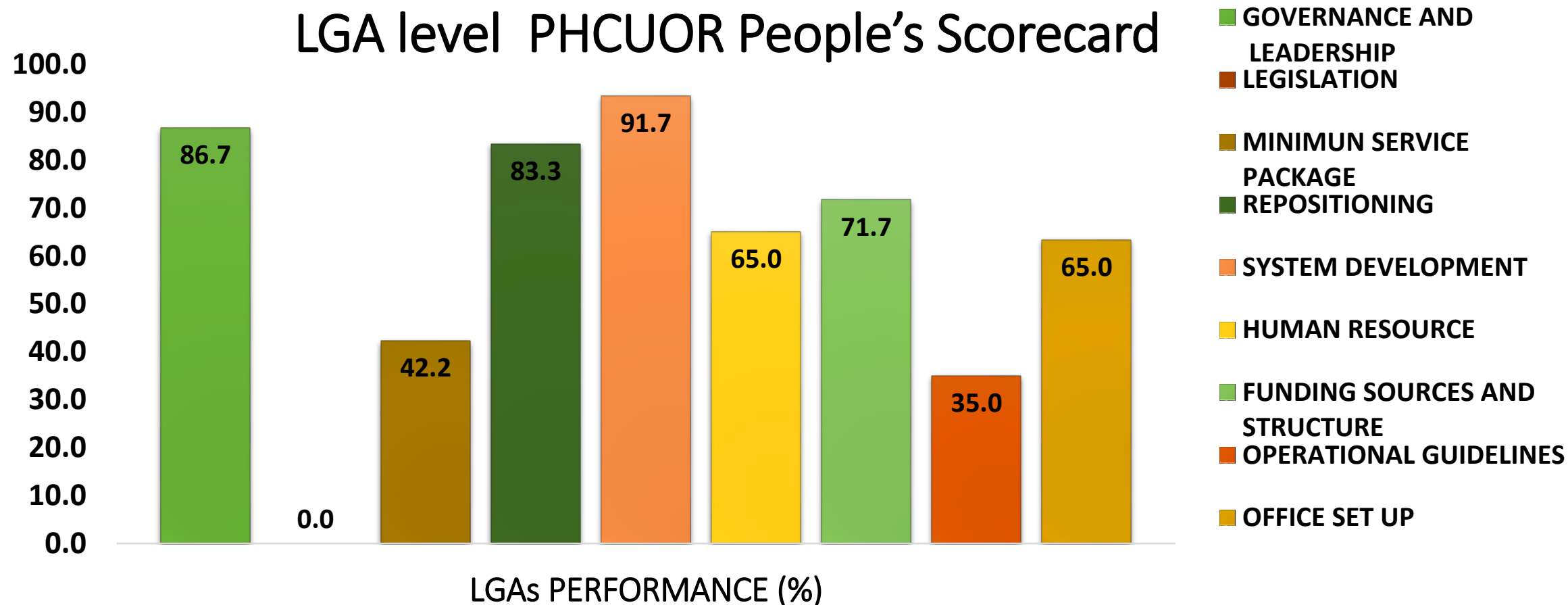
| PHCUOR Pillars | LGAs PERFORMANCE (%) | STATE PERFORMANCE (%) | PHCUOR Pillars | HEALTH FACILITIES PERFORMANCE (%) | OVERALL STATE PHCUOR PILLARS PERFORMANCE (%) |
|----------------------------------|----------------------|-----------------------|----------------------------|-----------------------------------|--|
| GOVERNANCE AND LEADERSHIP | 86.7 | 66.7 | COMMUNITY ENGAGEMENT | 68.3 | 73.9 |
| LEGISLATION | 0.0 | 60.0 | HUMAN RESOURCES FOR HEALTH | 27.8 | 64.2 |
| MINIMUM SERVICE PACKAGE | 42.2 | 66.7 | INFRASTRUCTURE | 52.2 | 61.9 |
| REPOSITIONING | 83.3 | 20.0 | COLD CHAIN & LOGISTICS | 70.0 | 51.7 |
| SYSTEM DEVELOPMENT | 91.7 | 100.0 | TYPES OF SERVICES | 65.0 | 95.4 |
| HUMAN RESOURCE | 65.0 | 70.0 | DATA TOOLS | 94.4 | 54.3 |
| FUNDING SOURCES AND STRUCTURE | 71.7 | 80.0 | QUALITY OF CARE | 75.0 | 78.8 |
| OPERATIONAL GUIDELINES | 35.0 | 70.0 | FINANCIAL SUPPORT | 84.8 | 52.5 |
| OFFICE SET UP | 65.0 | 80.0 | | | 72.5 |
| | | | | | 605.0 |
| OVERALL STATE PHCUOR PERFORMANCE | | | | | 67.23 |
| | KEYS | | | | |
| | | 0 - 49% | | | |
| | | 50 - 79% | | | |
| | | 80 - 100% | | | |

People's Scorecard Preliminary results

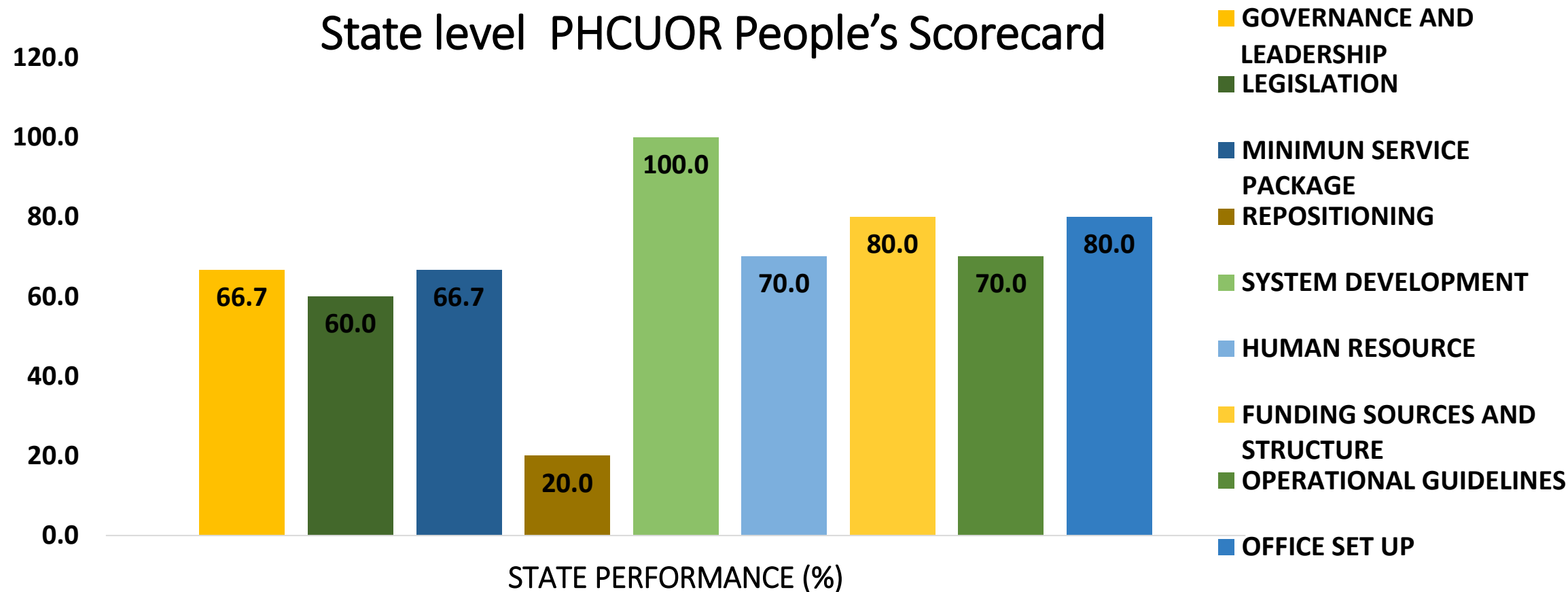
Health Facility PHCUOR People's Scorecard



People's Scorecard Preliminary results

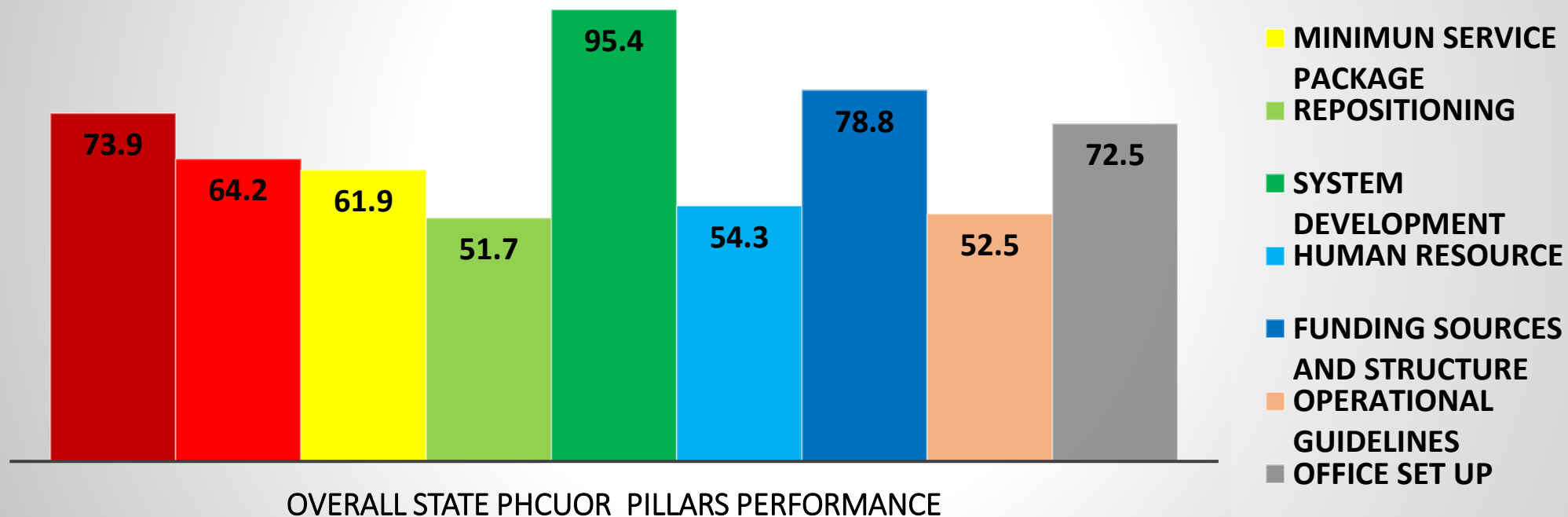


People's Scorecard Preliminary results



People's Scorecard Preliminary results

Overall State level PHCUOR People's Scorecard



Main findings

The State scored 67.23% overall in implementation of PHCUOR, scoring best in system development domain (95.4%) and has the lowest score in Repositioning (52.5%).

Discussion & Implications

- The state is commended for achieving most of its set targets. However, issues still persist.
- The SPHCB Law may be revised to make provision for different sources of funding and expected contributions of the State and LGAs
- The SPHCB Law may make a distinction between the roles of the Governing Board and that of the management team
- The MSP policy should be adopted and operationalized by the State
- Old structures should be restructured and transferred to SPHCB and LGHAs, and align with new roles and responsibilities
- The development of State PHC Annual Operational Plan (AOP) should be given a priority
- Develop a functional HRIS to guide HRH plan for recruitment, forecasting, redistribution, production, capacity building, performance management etc.
- The lack of dedicated budget line for PHC demonstrated non-adherence to the required funding structure for PHCUOR, which should be addressed.
- The creation of the new SPHCB should be accompanied by development of Operational Guidelines

THANK YOU FOR LISTENING